# STRUCTURED PROGRAMMING EXAMPLES FOR USE IN AN INTRODUCTORY BUSINESS PROGRAMMING COURSE 

by

ALAN D. BRRNARD

# A thesis subnitted to the faculty of the University of North Carolina at Chapel Hill in partial fulfillment of the requirements for the degree of Master of Science in the Department of Computer Science. 

Chapel Hill
1976
I would like to thank Dr. Donald F. Stanat for his advice and help during the development of this thesis. Dr. S. M. Pizer and Dr. M. Jazayeri also contributed comments and suggestions which qreatly improved the final version. I am very grateful to all for their prompt review of early drafts. In addition $I$ would like to thank my wife, Mary Jo, who acted as secretary and editor throughout the months of writing and revising this thesis.

# Structured Proqramming Examples for Use in an Introductory Business Proqramming Course (Inder the direction of DONALD $F$. STANAT) 

## ABSTRACT


#### Abstract

This thesis is designed for use by instructors of introductory proqraming courses. It contains examples demonstrating the use of stepwise refinement in problew solving. Although the examples are business oriented, they are written so that they can be understood by instructors and students without business backgrounds. A list of additional problems for refinement is included.


## TABLE OF CONTENTS

1. INTRODUCTION ..... 1
2. ELEMENTARY BUSINESS APPLICATIONS
3. 1 Depreciation ..... 8
2.2 Financial Ratios ..... 28
4. SIMULATION
5. 1 A Craps Game ..... 40
3.2 Waiting Line Problem ..... 50
6. FILE PROCESSING
4.1 Inventory ..... 63
4.2 Payrol1 ..... 74
BIBLIOGRAPHY ..... 87
APPENDIX
A. Further problems for Refinement ..... 89

## Chapter 1-Introduction

This thesis is intended for use by instructors of an introductory computer programming course. It contains several examples demonstrating the use of stepuise refinement in problem solving. Where language dependent, the lanquaqe used is PL/1: hovever, the examples could readily be adapted to any general purpose lanquage.

The examples are oriented toward students yith a business backqround. Because of the diversity of students' backqrounds, however, I have uritten the examples in such a way that a business backqround is not necessary for understanding the probleas. For example. in a problem dealing with depreciation of fixed assets, I have qiven the formulas for computing depreciation by the methods required, rather than assume that the students or instructors would be familiar with the techniques used.

An introductory business programming course poses many problems for teachers and students alike. The instructor in such a course is very often a graduate teaching assistant from the Department of Computer Science or the School of Business. Teaching the course may be the first classroom experience the instructor has had froll the teacher's side of the desk. To further complicate matters, the instructor may have a very limited business background; he may be unfamiliar with the types of problems in which the students are likely to be interested.

Another problem faced by teaching assistants is lack of expertise in the proqraming lanquage used in the course. First year qraduate students recruited to teach may very well know less about the lanquage used than their more knowledgeable students.

The students in an introductory course are faced with a variety of problems as well. The clatter of keypunch machines and the atmosphere of the computation center can be overwhelming for the novice programer. As well as familiarize himself with a new routine, the student must learn new techniques of communicating. Although they have been solvinq problems all their lives, many students find a formal approach to problem solving difficult to implement. Learning a computer proqramming lanquage presents difficulties, many more, perhaps, for students in a business curriculum than for those in science and math.

The best way to eliminate problems facing the students is to eliminate problems facing the instructors. G. polya, in How To Solve It, says that there are two things every teacher should know: the material he is to teach, and a little bit more than that. The material contained in this thesis has been chosen to meet both of these demands.

Of the many problems the instructors face, most can be solved by the use of existinq literature. There is ample waterial available concerning lanquage syntax; there are many introductory texts on proqramming lanquages. These may
be used to supplement lanquaqe details qiven in the course textbook.

But when we come to problem solving techniques, the existinq literature is not adequate. To be sure, structured proqraming has become a popular topic in computer science in recent years. There have been many articles on topics ranqing from how to comment proqrams to how to urite GOTOless proqrams. But these materials give an instructor of an introductory course very little help.

Most introductory proqramming textbooks cover lanquage syntax. The better texts, however, also include discussions of proqram format, proqram documentation, proqram desiqn, and proqram testing. The general approach to problem solving is very qood, but there are simply not enough examples qiven to show a beqinning student how to write good proqrams. It is the lack of good examples towards which this thesis is directed.

The problems in this thesis are presented in terms of a problem specification, problem clarification, and problem refinement. These correspond to a problem statement, explanation, and solution, respectively.

The problem specification is a statement of the problew we wish to solve. I have at tempted to specify problems in a manner that is similar to what one can expect outside the classroom. Thus, there are many ambiquities which the proqramer must resolve.

The section on problem clarification deals yith these ambiquities. Examples are qiven to indicate what processing is required; the input and output are discussed in detail, with remarks on output which will be useful when testing and debuqging the proqram.

The heart of each example is the stepwise refinement of the problem. Bach refinement is presented in the form of a PL/1 comment outline. The comments in the outline are indented to show the refinement level of the subproblems they represent.

In most examples the problem is refined to the level above the introduction of PL/1 statements. In this way, I have tried to show that the approach to understanding and solving a problem is not entirely dependent upon the proqraming lanquage to be used. The final refinements given could be used to write programs in any qeneral purpose lanquaqe.

The refinements are intended for use as models of program development, but there are other solutions which may be quite satisfactory. Instructors may choose to demonstrate this fact by presenting alternate methods of solution for one or more problems.

In the first example the problem is refined into a complete PL/1 proqram. The proqram uses some of the more complex $p I / 1$ concepts, but instructors could easily modify it for use prior to the introduction of sophisticated pL/1
techniques (e. q., LIST $1 / 0$ could be used in place of EDTT I/O). The format of the proqram will be as follous: Comment describing function of program Program-name: PROCEDURE OPTIONS (MAIN): Declaration of all variables Program statements END; /* Program-name */ The examples selected for refinement fall into three cateqories: simple business applications, simulation, and file processinq. There are two, examples in each category. The first example in simple business applications involves calculating depreciation on fixed assets. The problem is relatively easy to solve, and it serves mainly as a vehicle for introducing the method of stepwise refinement. The second example involves calculating various financial ratios. This problem is much more complex than that developed in the first example because the user has many options available. The problem becomes one of uriting an interpreter for a special-purpose lanquage.

The third and fourth problems involve simulation. The qame of craps is simulated in the third example. It has been chosen to demonstrate the use of a random number qenerator. Because students shou qreat interest in playing qames on the computer, they can be expected to follow the class discussion of the problem very carefully, learning about problem refinement and simulation at the same time.

The fourth example is much more complex, bat not too difficult if the previous example is understood. It involves simulating activity in a store to determine the optimum number of checkout counters. A great deal of clarification is needed before the problem specification can be understood. This problem is excellent for demonstrating the necessity of workinq a few examples before plunging into the refinement.

The problems selected for file processing are common business problems. The first of these is an inventory problew. The problem clarification and discussions of input and output are emphasized.

The sixth example is a payroll problem. Most students find payroll concepts very easy to understand, but the example demonstrates that there may be a great deal more to a problem than is first realized. The level of complexity must be controlled by the problem solver, and is virtually unlimited by the problem specification.

A list of additional problems is provided in the appendix. These problems are suitable for class assignments or term projects. It is my hope that more daring instructors will use these problems for class examples, in the same spirit as phaedrus, in zen and the art of Motorcycle Maintenance:

He felt that by exposing classes to his own sentences as he made them, with all the misqivings and hanq-ups and erasures, he would give a more

[^0]
## Chapter_2_-Simple_Business_Applications

### 2.1 Depreciation

In the course of providinq qoods and services, most businesses acquire relatively lonq-lived resources, such as buildinqs, machinery, etc. These resources are called fixed assets. With some exceptions, fixed assets have a limited useful life. For example, a car cannot be expected to run forever, nor can a small warehouse be expected to satisfy a qrowing company's needs for a long period of time. During the time a fixed asset is used, the cost of the asset may be charqed as an expense for tax purposes. The accounting process for reducing the value of a fixed asset by the estimated value "used up" is called depreciation.

In order to determine the depreciation on a fixed asset during a year, a company must determine four things:

1. Cost of the asset. This is the purchase price of the asset or the cost incurred in building the asset inhouse.
2. Service life of the asset. This is the period of time during which the asset will be useful to the company.
3. Salvaqe value of the asset. This is the resale value of the asset at the end of its useful life.
4. Method of depreciation. There are several techniques for computinq depreciation. In practice, we want to select the method which most accurately reflects the
usaqe of the asset. In this problem, we will compare three commonly used methods of depreciation.

## Problem_Specification

Compute the depreciation cost in each year of a fixed asset's service life. Use the following methods of depreciation for each asset:

1. Straight Line : This method treats an asset as if it provides the same amount of service in each year of its useful life. He charge an equal amount of the cost each year.

Dep/yr = (cost - salvaqe value)/(service life).
An asset is often more useful in its early years than at the end of its service life. When this is the case, we want to use a depreciation method which reflects the greater usefulness in early life. The two methods below are examples of such methods:
2. Double_Declining Balance : This method qives the fastest depreciation allowed under present tax laus. The depreciation each year is computed by taking a percentage of the book value of the asset at the beqinning of the year. The book value is defined as the cost of the asset less accumulated depreciation. The percentaqe used (rate of depreciation) is double the rate used in the straight line method. Thus if an asset has a useful life of ten years, the depreciation

```
rate under the straight line method would be 10%/year: under the double declining balance method, the rate would be \(20 \% / y e a r\). Depreciation in the last year is the difference between the book value and the salvage value.
Dep in yr \(1=(2 / 1\) ife \() *\) cost
Dep in yr \(2=(2 /\) ife \() *(\operatorname{cost}-\) accum dep) -
Dep in last \(y r=\) cost - accum dep - salvage value 3. Sum of Yearis_Digits : This method is used for assets that do not lose their usefulness as quickly as the double declining balance method would indicate.
```

```
    sum = 1 + 2 + ... + (life-1) + life.
```

    sum = 1 + 2 + ... + (life-1) + life.
    Dep in yr 1 = (life/sum)*(cost - salvaqe value)
    Dep in yr 2 = ((life-1)/sum )*(cost - salvaqe value)
        \bullet
        -
    Dep in last yr = (1/sus)*(cost - salvaqe value)
    ```

\section*{Problem_Clarification}

\section*{Exaxples}

It is important to impress upon students the need for workinq examples before startinq the problem refinement. The details of the problem become clear once we calculate depreciation usinq the methods specified. Instructors may find it useful to work this example for all ten years of the asset's life.

Assume an asset costs \$1100, has an expected useful life of 10 years, and has a salvage value of \(\$ 100\). The accumulated depreciation at the end of ten years will be cost - salvage value, which is \(\$ 1000\). This is the same for each of the three methods.

\section*{Straight_Line Method}

Using the equation given in the problem specification, depreciation/year= (1100-100)/10 = \$100/year. Double Declining_Balance Method

The rate of depreciation is \(2 / 10=.20\).
The undepreciated value in the first year is \(\$ 1100\). Depreciation in the first year \(=.20 * \$ 1100=\$ 220\).

The undepreciated value in the second year is \(\$ 1100-220\) \(=\$ 880\). Depreciation in the second year \(=.20 * 880=\$ 176\).

Continuing in the same manner, the undepreciated value after 9 years is \(\$ 147\). The depreciation in the tenth year Will be \(\$ 147-100=\$ 47\).

\section*{Sum_of Years' Digits_Method}

The life of the asset is 10 years. The sum of the year's diqits is \(1+2+3+\ldots+9+10=55\). A better method for calculating the sum of the years' digits is to use the formula
\[
1+2+\ldots+N=N(N+1) / 2,
\]
where \(N\) is the number of years.
Depreciation in year \(1=((10-1+1) / 55) * 1000=\$ 182\).

Depreciation in year \(2=((10-2+1) / 55) * 1000=\$ 164\). and so forth.

Input
In working with the example, we saw that the input information must include the purchase cost, expected useful life, and salvage value of the asset. All other information needed can be computed from this information. In addition, we will include the name of the asset.

Although the problem specification indicates that we need only compute depreciation schedules for one asset, the proqram will be much more useful if we modify it to work for more than one asset.

\section*{Qutput}

For each asset, we must print the amount of depreciation each year of its expected useful life, using each of the three methods. In addition, we will print the accumulated depreciation for each year using each method.

\section*{Problem Refinement}

Havinq investiqated the problem requirements, we will now develop a solution to the problem. We will do this by refining the problem into a sequence of subproblems. The sequence of subproblems must have the property that solving the sequence is equivalent to solving the original problem.

The value of stepwise refinement is that we can consider each subproblem as a problem in itself and refine it further. By doinq this we can break the oriqinal problew into a sequence of subproblems, each of which can be readily solved. Let's begin with a statement of the basic problem. /* COMPUTE DEPRECIATION ON FIXED ASSETS */

Since we expect more than one asset, this will be a repetitive process. We can refine each repetition into two subproblems:
/* COMPUTE DEPRECIATION ON FIXED ASSETS */
/* REPEAT UNTIL ALL ASSETS PROCESSED */
/* RQAD NAME, COST. LIFE, SALVAGE VALUE OF ASSET */
/* COMPUTE DEPRECTATION ON THIS ASSET */

We will not refine the read subproblem further before we write proqram statements. He can now concentrate on /* COMPUTE DEPRRCIATION ON THIS ASSET */. We will want to compute the depreciation for each year, comparing the three methods. This is a repetitive process, and for each year we vill want to compute the depreciation and accumulated depreciation, and print the results.
/* COMPUTE DEPRECTATION ON THIS ASSET */ /* REPEAT FOR EACH YEAR OF USEFUL LIFE */
/* COMPUTE DEPRECTATION FOR CURRENT YEAF */
/* AND ACCUMULATED DEPPECIATION */
/* PRINT RESULTS */

To refine * \(\operatorname{compUTE}\) DEPRECIATION FOR CURRENT YEAR AND ACCUMULATED DEPRECIATION */ we can simply indicate that we must compute depreciation by three methods.
```

/* REPEAT FOR EACH YEAR OF USEFUL LIFE */
/* COMPUTE DEPRECIATION FOR CURRENT YEAR */
/* AND ACCUMULATED DEPRECIATION */
/* STRAIGHT LINE METHOD */
** DOUBLE DECLINING BALANCE METHOD */
/* SUM OF YEARS' DIGTTS METHOD */
/* PEINT RESULTS */

```

We will not refine the subproblems for each of the methods of depreciation at this point. We can do so when we are ready to urite proqram statements.

The last refinement needed before we can wite the proqram is to indicate what we want to print.
/* PRINT RESULTS */
/* PRINT DEPRECIATION AND ACCUMULATED */
/* DEPRECIATION FOR EACH METHOD */

The refinement up to this point is listed below: * COMPUTE DEPRFCIATION ON FIXED ASSETS */
/* FEPEAT UNTIL ALL ASSETS PROCESSED */
/* RBAD NAME, COST, LIFE,SALVAGE VALUE OF ASSET */
/* COMPUTE DEPRECIATION ON THIS ASSET */
/* REPRAT FOR EACH YEAR OF USEPUL LIFE */
/* COMPUTE DEPRECIATION FOR CURRENT YEAR */
* AND ACCUMULATED DEPRECIATION */
```

    /* STRAIGHT LINE METHOD */
    /* DOUBLE DECLINING BALANCE MBTHOD */
    /* SUM OF YEARS' DIGITS METHOD */
    /* PRINT RESULTS */
/* PRINT DEPRECIATION AND ACCUMULATED */
/* DEPRECIATION FOR EACH METHOD */

```

\section*{Program Development}

Now that we have a detailed outline of the problem solution, ue can develop a complete pl/1 proqram. We will use the comment outline as the skeleton for the \(\mathrm{PL} / 1\) proqram.

As mentioned in the introduction, our proqram will have the following structure:

Comment describing function of proqram
Proqram-name: PROCEDURE OPTIONS (MAIN):
Declaration of all variables
Proqram statements
RND: /* Proqram-name */
We will take the first comment in the outline as the description of the proqram. Selecting a reasonable name for our proqram, we can continue the program development, as follows:
/* COMPUTE DEPRECIATION ON FIXED ASSETS */
DEPREC: PROCEDURE OPTIONS (MAIN) ;
/* REPEAT UNTIL ALL ASSETS PROCESSED */
/* RBAD NAME, COST, LIFE,SALVAGE VALUE OF ASSET */
```

/* COMPUTE DEPRECIATION ON THIS ASSET */
/* REPEAT FOR BACG YEAR OF USEFOL LIPE */
/* COMPUTE DEPRECIATION FOR CURRENT YEAR */
/* AND ACCUMULATED DEPERCIATION */
/* STRAIGHT LINE METHOD */
/* DOUBLE DECLINING BALANCE METHOD */
/* SUM OF YEARS' DIGITS METHOD */
/* PRINT RESULTS */
/* PRINT DEPRECIATION AND ACCUMULATED */
/* DEPRECIATION FOF EACH METHOD */

```
    END: /* DEPREC */
    The first desiqn decision comes when we look at
    /* REPEAT UNTIL ALL ASSETS PROCESSED */
    /* READ NAME, COST, LIfE, SALVAGE VALUF OF ASSET */
    /* COMPUTE DEPRECIATION ON THIS ASSET */
Because this is a repetitive process, we will want to use a
Do loop. There are three ways we can determine when to exit
from the loop.
1. Count the number of assets to be processed, and include the count as the first item in the input; use the count to control the number of items read and processed.

We would like to avoid this method because counting is a tedious chore, and miscountinq would cause errors in the processinq.
2. Add a dumy item as the last item in the input.

When this item is read, we know that all assets have been processed.

This method is preferable to the first, but it can only be used if we can find a dumm value which would never appear as valid input to the program. While this method is suitable for this problem, instructors will find the third method useful in introducing the ENDFILE condition In addition the instructor can discuss the concept of maintaining the inteqrity of the file - should we allon invalid data in our asset file if it can be avoided?
3. Stop processing when there are no more assets to be processed.

This is the most natural vay to stop the program. The PL/1 ENDFILE condition will signal that there is no more data in the input stream, We will use the FNDFILE condition to terminate the loop.

Using the ENDFILE condition to terminate the loop, we have two possibilities:
1. ON ENDFILE qo out of loop

DO WHILB (forever);
read asset data process this asset END:
2. read asset data

DO WHILE (ENDPILE condition not raised);
process this asset
read next asset data

END:
We will select the second method because it reflects the basic iterative process:
1. Set the condition (read asset data)
2. Test the condition (DO WHILE...)
3. Perform the body of the loop (process this asset)
4. Modify the value of the condition (read next asset data)
5. Go back to step 2. (END)

Having selected the approach we will use we can now refine our proqram to the following level:
/* COMPUTE DEPRECTATION ON FIXED ASSETS */
DEPEEC: PROCEDURE OPTIONS (MAIN):
DFCLAEE ANOTHER_ASSET FIXED DECIMAL; /* STOP FLAG*/

ANOTHER_ASSET = 1:
ON ENDFILE (SYSIN) ANOTHRR_ASSEF=0;
/* FEAD NAMB,COST,LIFE,SALVAGE VALUE OF ASSET */
/* REPEAT UNTIL ALL ASSETS PROCFSSED*/
DO WHILE (ANOTHER_ASSET=1):
/* COMPUTE DEPRECIATION ON THIS ASSET */
/* REPEAT FOR EACH YEAR OF USEFUL LIFE */
/* COMPUTR DEPRECIATION FOF CURFBNT YEAR */ * AND ACCUMULATED DEPRECIATION: */
/* STRAIGHT LINE METHOD */
/* DOUBLE DECLINING BALANCF METHOD */
/* SUH OF YEARS* DIGITS METHOD */

\title{
/* PRINT DEPRECIATION AND ACCUMULATED */
}
/* DEPRECIATION FOR EACH METHOD */
/* RGAD NAME, COST,LIFP.SALVAGE VALUE OF ASSET */
END;
3ND: /* DEPREC */

In the refinements that follov, we will list only the parts of the proqram that are beinq refined and the declarations of the variables introduced in the refinements. These declarations and refinements will then be combined and collated fo form the final proqram.

We can now refine /* RPAD NAME, COST, LIFB, SALVAGE VALUE OF ASSET */. We will select variable names of NAME, COST, LIFE, and SALVAGE for the values to be read. NAME will hold character strinqs of lenqth up to 15 characters: LIFE will hold integer values. We are not sure what the largest cost can be, so we will declare \(\cos\) t and SALVAGE as floAT DECIMAL.

We can use LIST or RDIT input. To eliminate the use of quotes around asset names, we will use EDIT input. The format used must be reasonable for the values to be read.
```

DEClARE NAME CHARACTER(15): /* ASSET NAME */
DECLARE COST FLOAT DECIMAL: /* INITIAL COST OF ASSET */
DECLARE LIFE FIXED DECIMAL; /* YEARS ASSET CAN BE OSED*/
DECLAPE SALVAGE FLOAT DECIMAL; /* SALVAGE VALUE */
/* READ NAME,COST,LIFE,SALVAGE VALUE OF ASSET */
GET EDIT (NAME,COST,LIFE,SALVAGE)
(COL (1),A(15),X(1),F(8),X(1),F(2),X(1),F(6)):

```

This refinement will be used in both places in the proqram where the read comment occurs. The variables will be declared only once, however.

We can now refine /* REPEAT FOR EACH YEAR OF USEFUL LIFE */. This is a repetitive process and will be replaced by a DO loop. Although we can use a DO WHILE loop, the selfoincrementing loop will better reflect the activity.

DECLARE YEAR FIXED DECIMAL;
/* REPEAT FOR BACH YEAR OF USEFUL LIFE */ DO YEAR \(=1\) TO LIFE;
/* COMPUTE DEPRECTATION FOR CURRENT YBAR */
/* AND ACCUMULATED DEPRECTATION */
/* STRAIGHT LINE METHOD */
/* DOUBLE DECLINING BALANCF METHOD */
/* SUM OF YBARS' DIGITS METHOD */
/* PRINT RESULTS */
/* PRINT DEPRECIATION AND ACCUMULATED */
/* DEPRECIATION FOR EACH METHOD */
END;

We can now insert the code for computing depreciation and accumulated depreciation. The code follous from the forqulas qiven for each method of depreciation. (Instructors may want to expand the comments used in declare statements since they will have 72 card columns available rather than the 60 colum limitation of this paper.)

DECLARE TOTAL_STET FLOAT DECIMAL: /* ACCUMOLATED STRT */ DECLARE BOOK_VALUE FLOAT DECIMAL; /* COST-DEPRECIATION*/ DECLARE DBL_DEP FLOAT DECIMAL: /* DOUBLE DECLINING */ DECLARE TOTAL_DBL FLOAT DECIMAL: /* ACCUMULATED DBL */ DECLARE SUM_OF_DGTS FIXRD DECIMAL; /* \(1+2+\ldots+\) +IFE */ DECLARE DGTS_DEP FLOAT DECIMAL: /* SUM OF YEARS' */ DECLARE TOTAL_DGTS FLOAT CECIMAL; /* ACCUMULATED YEARS*/
/* COMPUTR DEPRECIATION FOR CURRENT YEAR */
/* AND ACCUMULATED DEPRECIATION
/* Straight LINE METHOD */
STRT_DEP=(COST-SALVAGE)/LIFE;
TOTAL_STRT = TOTAL_STRT + STRT_DEP;
/* dOUBLE dECLINING bALANCE METHOD */
BOOK_VALUE \(=\) COST - TOTAL_DBL;
IF YEAR \(\rightarrow\) LIFE
THEN DBL_DEP \(=2 * B O O K\) VALUR/LIFE;
ELSE DBL_DEP=BOOK_VALUE-SALVAGE;
TOTAL_DBL=TOTAL_DBL + DBL_DEP;
/* SUM OF YEARS' DIGITS METHOD*/ SUM_OF_DGTS=LIFE* (LIFE+1)/2;

/SUM_OF_DGTS;
TOTAL_DGTS=TOTAL_DGTS + DGTS_DEP;

We are not yet finished ith this part of the proqram. The problem is that wust initialize the values for accumulated depreciation. We will want thew to be set to 0 each time we process a new asset. The initialization will have to come before/* RBPEAT FOR EACH YEAR OF USEFOL LIFE */, but after DO WHILR (ANOTHER_ASSET=1).

DO WHILE (ANOTHER_ASSET=1):
/* COMPUTE DEPRECIATION ON THIS ASSET */ TOTAL_STRT=0; TOTAL_DBL=0; TOTAL_DGTS=0;
/* RRPRAT FOR PACH YEAR OF USEFUL LIEE */
```

DO YEAR = 1 TO LIFE:
/* COMPUTE DEPRECIATION FOR CURRENT YEAR */
* AND ACCUMULATED DPPRECIATION */
/* STRAIGHT LINE METHOD */
STRT_DEP=(COST-SALVAGE)/LIFE;
TOTAL_STRT = TOTAL_STRT + STRT_DEP;
/* DOUBLE DECLINING BALANCE METHOD */
BOOK_VALUE = COST - TOTAL_DBL:
IF YEAR T= LIFE
THEN DBL_DEP=2*BOOK_VALUE/LIFE;
ELSE DBL_DEP=BOOK_VALUE-SALVAGE:
TOTAL_DBL=TOTAL_DBL + DBL_DEP:
/* SUM OF YEARS' DIGITS METHOD */
SUM_OF_DGTS=LIFE* (LIFE+1)/2;
DGTS_DEPP=(LIPE-YEAR+1)*(COST-SALVAGE)
/SUM_OF_DGTS:
TOTAL_DGTS=TOTAL_DGTS + DGTS_DEP;
/* PRINT RYSULTS */
/* PRINT DEPRECIATION AND ACCUMULATED*/
* DEPRECIATION FOR EACH METHOD */
END:
We can now add the PL/1 statements to print our results. Instructors should stress the fact that the output must be carefully laid out rather than haphazardly printed. We want the output to be in a readable format, with variables printed in the most useful order.

```
/* PRINT DEPRECIATION AND ACCUMULATED */
/* DEPRECIATION FOR EACH METHOD */
PUT SKIP EDIT (YEAR, STRT DEP,DBL, DEP, DGTS_DEP, TOTAL_STRT, TOTAL_DBL,TOTAL_DGTS) (F(5), X (2), \(F(11,2), X(4)\). \(F(11,2), X(7), F(11,2)\), \(\operatorname{COL}(56), F(11,2), \operatorname{COL}(71)\).
\[
F(11,2), \operatorname{COL}(90), F(11,2)) ;
\]

The output will not be very useful unless we indicate which asset ve are processing and print headings over each column. This will have to be done before the printing of the values. We can print headinqs before we compute the depreciation for an asset.
```

/* PRINT HEADING */
PUT SKIP(3) EDIT (NAME,'COST=',COST,
'SERVICE LIFE=',IIFE,'YRARS',
'SALVAGE VALOE=', SALVAGE)
(A,X(3),A,F(8),X(3),A,F(2).
X(1),A,X(3),A,F(6)):
PUT SKIP EDIT ('CURRENT DEPRECIATION',
'ACCUMULATBD DEPRECIATION')
(COL (19),A,COL (67),A):
PUT SKIP EDIT ('STRAIGHT','DOUBLE DECLINING'.
'SUM OF YEARS''','STRAIGHT'.
'DOUBLE DECLINING','SUM OF YEARS''')
(COL (10), A, COL (21),A,COL (40),A,
COL (58),A,COL (69),A,COL (89),A):
PUT SKIP RDIT ('YEAR','LINE'.'BALANCE','DIGITS',
'LINE','BALANCE','DIGITS')
(COL (3),A,COL (12),A,COL (24), A, COL (43),
A,COL (60), A,COL (72),A,COL (92),A);
/* COMPUTB DEPRECIATION ON THIS ASSET */

```

\section*{Improvenents}

We now have a complete PL/1 program for this problem. However, there are several chanqes we may want to make. In order to make the program more efficient. we could reduce output by printing headings only once per page. This would involve the use of the ENDPAGE condition and would not be advisable in an introductory course.

We will, however, want to remove calculations from loops where possible. In this way, we can perform calculations once instead of many times. The place to look is in the innermost loop, DO YFAR=1 TO LIFE.

Under /* STRAIGHT LTNE METHOD */ ve are computing STFT_DEP \(=(C O S T-S A L V A G E) / L F E\). Since COST, SALVAGE, and LIFE do not chanqe values during the computationg we can move this statement outside the loop.

In computinq double declining balance depreciation, we compute DBL_DPP = 2*BOOK_VALUE/LIFE. We can set DBL_EATE=2E0/LIFE outside the loop, and change the calculation to DBL_DRP = DBL_RATE*BOOK_VALUR. Note that we must use 2E0/LIFE rather than 2/LIPE because we want a floating point result.

The final changes occur in computing sum of years' diqits depreciation. We can move the calculation of SUM_OF_DGTS outside the loop. Furthermore, we can compute USEPUL_VALUE \(=\) COST - SALVAGE outside the loop and change the calculations for STRT_DEP and DGTS_DEP to use USEFUL VALUE rather than COST - SALVAGE.

After addinq DBL_RATE and USRFOL_VALUE to the declare statements, we can group the declare statements so that they are more readable.

The final program appears below.
```

DECIARE NAME CHARACTER(15). /* ASSET NAME */
(cosT. /* INITIAL COST OP ASSET */
SalvagE) /* SALVAGE value of asSET */
FLOAT DECIMAL,
LIFE FIXED DECIMAL, /* YEARS ASSET USEFUL */
(STRT_DEP, /* STRAIGHT LINE DEPRECIATION */
TOTAL_STRT. /* AND ACCUMULATED DEPRECIATION */
DBL_DEP. /* DOUBLE DECLINING BALANCE */
TOTAL_DBL, /* AND ACCUMULATED DBPRECIATION */
DGTS_DEP, /* SUM OF YRAFS' DIGITS DEP */
TOTAL__DGTS, /* AND ACCUMULATED DEPRECIATION */
BOOK VALUE, /* COST-ACCUMULATED DEPRECIATION */
DBL_RATE, /* HIGHEST ALLOWABLE EATE */
/* OF DEPRECIATION */
SUM_OF_DGTS, /* 1+2+...+LIPE */
USEFUL_VALUE) /* COST-SALVAGE VALUE */
FLOAT DECIMAL,
ANOTHER_ASSET FIXED DECIMAL, /* END OF DATA */
YEAR FIXED DECIMAL; 1* LOOP INDEX VARIABLE */
ANOTHER_ASSET = 1;
ON ENDFILE(SYSIN) ANOTHER_ASSET = 0;
/* read name, COSt,life,SAlvage value of asSET */
GBT EDIT (NAME,COST,LIFR,SALVAGE)
(COL (1),A(15),X(1),F(8),X(1),F(2),X(1),F(6));
/* REPEAT UNTIL ALL ASSETS PROCESSED */
DO RHILR (ANOTHER_ASSET=1);
/* PRINT HPADING */
PUT SKIP(3) EDIT (NAME,'COST=',COST,
'SERVICE LIFE=',LIFE,'YEARS',
'SALVAGE VALUE=', SALVAGE)
(A,X(3),A,F(8),X(3),A,F(2),
X(1),A,X(3),A,F(6));
pUT SKIP EDIT ('CuRRENT DEPRECIATION',
'ACCUMULATED DEPRECIATION')
(COL (19),A,COL (67),A);
PUT SKIP EDIT ('STRAIGHT','DOUBLE DECLINING',
'SUM OF YEARS''','STRAIGHT'.
'DOUBLE DSCLINING','SUM OF YEARS''')
(COL (10),A,COL (21),A,COL (40),A,
COL (58),A,COL (69),A,COL (89),A):

```
```

PUT SKIP EDIT ('YEAR','LINE:. BALANCE'.'DIGITS*,
'LINE', 'BALANCE','DIGITS')
(COL (3),A,COL(12),A,COL (24),A,COL (43).
A,COL (60),A,COL(72),A,COL (92),A);
/* COMPUTE DEPRECIATION ON THIS ASSET */
TOTAL_STRT=0; TOTAL_DBL=0; TOTAL_DGTS=0;
USEFUL_VALUE=COST-SALVAGE:
DBL_RATE=2EO/LIFE:
SUM_OF_DGTS=LIFE*(LIPE+1)/2:
/* STRAIGHT LINE DEPRECIATION PER Y\&AR */
STRT_DEP=USEFUL_VALUE/LIFE;
/* REPEAT FOR EACH YEAR OF USEFUL LIFE */
DO YEAR = 1 TO LIFE;
/* COMPUTE DEPRECIATION FOR CURRENT YEAR */
/* AND ACCUMULATED DEPRECIATION */
/* STRAIGHT LINF METHOD */
TOTAL_STPT = TOTAL_STRT + STRT_DEP;
/* DOUBLE DECLINING BALANCE METHOD */
BOOK_VALOE = COST - TOTAL_DBL:
IF YEAR P= LIFE
THEN DBL_DEP=DBL_EATE*BOOK_VALUE;
ELSE DBL_DEP=BOOK_VALUE-SALVAGE;
TOTAL_DBL=TOTAL_DBL + DBL_DEP;
/* SUM OF YEARS' DIGITS METHOD */
DGTS_DEP=(LIFE-YEAR+1)*USEFUL_VALUE
/SUM_OF_DGTS;
TOTAL_DGTS=TOTAL_DGTS + DGTS_DEP;
/* PRINT DEPRECIATION AND ACCUMULATBD */
/* DEPRECIATION FOR EACH METHOD */
PUT SKIP EDIT (YRAF,STRT_DEP,DBL_DEP,
DGTS_DEP,TOTAL_STRT,
TOTAL_DBL,TOTAL_DGTS)
(F(5),X(2),F(11, 2),X(4).
F(11, 2),X(7),F(11,2).
COL(56),F(11,2), COL (71),
F(11, 2),COL (90),F(11,2)):

```

END;

\section*{/* READ NAME, COST, LIFE, SALVAGE VALUE OF ASSET */ GRT EDIT (NAME, COST,LIFE,SALVAGE) (COL (1), A(15), X(1), \(\mathrm{F}(8), \mathrm{X}(1), \mathrm{F}(2), \mathrm{X}(1), \mathrm{F}(6))\) :}

\section*{END:}

\section*{END; /* DEPREC */}

\section*{2.2_Pinancial_Eatios}

Financial analysis revolves around two major accounting reports - the firm's balance sheet and its income statement. The balance sheet is a statement of the firm's financial condition at a specified point in time (e.q. the end of the year). The income statement is a record of the firm's activity durinq a period of time (e, g. one year). Financial analysts relate the two reports by means of financial ratios.

A financial analyst may be interested in one particular ratio. For instance, he may want to know the return on investment for a firm, in uhich case, he would look at the return on net worth ratio (net profit after taxes/net worth).

In some situations the analyst may be interested in a qroup of ratios. For instance, before a banker gives a short term loan, he may want to know how quickly the firm's assets can be turned into cash and whether this cash can be used to repay the loan. For this purpose, he will look at the ratio of current assets (assets wich are expected to be converted into cash in a short period of time) to current liabilities (debts uhich must be paid in a short period of time). He also may want to look at the ratio of (current assets - inventory) / current liabilities.

The finance executive in a company will want to see how his company compares to others in the same industry. To do this, he can compare his company's ratios with the averages of the financial ratios of companies in his industry. We will deal with a problem to compute the more commonly used ratios.

\section*{Problem Specification}

Compute financial ratios requested by the user. The ratios are divided into the followinq cateqories:
1. Liquidity Ratios

Current: (current assets) / (current liabilities) Quick: (current assets - inventory) / (current liabilities)
2. Leverage Ratios

Debt: (total liability) / (total assets)
Interest: (profit before taxes + interest charges) /
(interest charges)
3. Activity Eatios

Inventory Turnover: sales / inventory
Collection Period: receivables / (sales per day)
Fixed asset Turnover: sales / (fixed assets)
Total Asset Turnover: sales / (total assets)
4. Profitability_Ratios:

Profit Marqin on Sales: (net profit after taxes) sales
```

Return on Total Assets: (net profit after taxes)
(total assets)
Return on Net worth: (net profit after taxes) /
(net worth)

```

\section*{Problem clarification}

The ratios to be calculated are standard ratios used in manaqerial finance. The fiqures used in the ratios come from balance sheets and income statements. The breakdown is as follows:

Balance Sheet fat a specified point_in tine)
receivables
inventory current assets fixed assets total assets current liabilities total liability net worth

\section*{Income Statement}
during the
specified_period)
sales
interest charges profit before taxes net profit after taxes

Based on our discussion of the uses of the ratios, we can anticipate the requests we will receive from users. He should have the capability of printing one ratio, a group of ratios, or all the ratios. In addition, the user should be able to specify the industry average for any ratio requested, and our program should be able to print the company ratio alonqside the industry average.

He can expect the user to make more than one request, so we should urite the program in such a way that many requests can be processed. It is also possible that the user will want to compute ratios for more than one company, so we should allow him to read values from more than one set of financial statements.

Input
The input will consist of comands to calculate various ratios. The previous discussion indicates that we should supply command names for each group of ratios (e.g. a command named LIQUIDITY would require that we print the current ratio and the quick ratio). Commands should specify whether the industry averaqe is to be printed.

In addition, we must supply a command to read balance sheet and income statement fiqures. we will also need to read the industry averages.

Qutput
We should print the name and value of every ratio we compute. When a qroup of ratios is requested, we should print the name of the qroup, and the names and values of the ratios in the group. We should also print the industry averaqe when it is requested.

\section*{Rroblem_Refinement}

A straiqhtforward statement of the problem is /* COMPUTE PINANCIAL RATIOS */.

This is a repetitive problem which can be broken into two parts.
/* COMPUTE FINANCIAL RATIOS */
/* REPEAT UNTIL NO MORE COMMANDS */
/* FRAD A COMMAND */
/* EXBCUTE THE COMMAND */

The problem /* EXECUTE THE COMMAND */ can be broken into parts accordinq to the three basic types of commands.
/* EXECUTE THE COMMAND */
/* COMMANDS TO RRAD DATA */
/* SINGLE FATIO COMMANDS */
/* GROUP COMMANDS */

There are three commands to read data. The commands and the information read for each of them are qiven in the next refinement.
```

/* COMMANDS TO EEAD DATA */
/* BALANCE SHEET COMMAND */
/* READ VALUES FOR RECEIVABLES,INVENTORY, */
/* CURRENT ASSETS, FIXED ASSETS, */
/* TOTAL ASSBTS, CUPRENT LIABILITIES, */
/* TOTAL LIABILITY, NET WOFTH */
/* PRINT NAMES AND VALUES OF ITEMS READ */
/* INCOMB STATEMENT COMMAND */
/* READ VALUES FOR SALES,INTFREST CHARGES,*/
/* PROFIT BEPORE TAXES, */
/* PROFIT AFTER TAXES */

```
/* PRINT Names and Values of Items read */
/* INDUSTRY AVERAGES COMMAND */
/* READ INDUSTRY AVERAGES FOF ALL RATIOS */

The second type of command asks for a single ratio to be computed. There will be a routine for each ratio, but the refinement of each is the same.
```

/* SINGLE RATIO COMMANDS */
/* PRINT NAME OF RATIO */
/* COMPUTE AND PRINT VALUE OF RATIO */
/* IF REQUESTED, PRINT INDUSTEY AVERAGE */
/* FOR RATIO

```

The last qroup contains commands to execute more than one ratio. The qroups conform to the types of ratios as indicated in the problem specification.
/* GROUP COMMANDS */
/* LIQUIDITY RATIOS */
/* LEVBRAGE RATIOS */
/* ACTIVITY RATIOS */
/* PROPITABILITY RATIOS */
/* ALL RatIOS */

We must now refine each of the group headings. There are two essential activities in each qroup: print the name of the qroup, and compute the ratios included in each qroup. When we compute each ratio, we will perform the same
activities as we do when the command for that ratio is qiven. It is certainly worth pointing out to the students that if we use subroutines for the sinqle ratios, this seqment of the prograll can be written almost exclusively with subroutine calls.
/* LIQUIDITY RATIOS */
/* PRINT NAME OF GROUP */
/* COMPUTE CURRENT AND QUICK RATIOS */
/* LEVBRAGE RATIOS */
/* PRINT NAME OF GROUP */
/* COMPUTE DEBT AND INTEREST RATIOS */
/* ACTIVITY RATIOS */
/* PRINT NAME OF GROUP */
/* COMPUTE INVENTOFY TUR NOVER, COLLECTION */
/* PERIOD, FIXED ASSET TURNOVZR, */
/* TOTAL ASSETS TURNOVER */
/* PROFITABILITY RATIOS */
/* PRINT NAME OF GROUP */
/* COMPUTE PROFIT MARGIN ON SALES, */
/* RETURN ON TOTAL ASSETS, */
/* RETURN ON NET HORTH */
/* all ratios */
/* COMPUTE LIQUIDITY, LEVERAGE, ACTIVITY, */
/* AND PROFITABILITY RATIOS

The complete refinement is listed below.
/* COMPUTE FINANCIAL FATIOS */
/* REPEAT UNTIL NO MORE COMMANDS */
/* READ A COMMAND */
```

/* EXBCUTE THE COMMAND */
/* COMMANDS TO READ DATA */
/* BALANCE SHEET COMMAND */
/* READ VALUES FOR RECEIVABLES,INVENTORY. */
/* CURRENT ASSETS, FIXED ASSETS. */
/* TOTAL ASSETS, CURRENT LIABILITIES. */
/* TOTAL LIABILITY. NET WORTH */
/* PRINT NAMES AND VALUES OF ITEMS READ */
/* INCOMR STATEMENT COMMAND */
/* READ VALOES FOR SALES.INqEREST CHARGES.*/
/* PROFIT BEFORE TAXES. */
/* PROFIT AFTER TAXES */
/* PRINT NAMES AND VALUES OF ITEMS READ */
/* INDUSTRY AVERAGES COMMAND */
/* READ INDUSTRY AVERAGES FOR ALL RATIOS */
/* SINGLE FATIO COMMANDS */
/* PRINT NAME OF RATIO */
/* COMPUTE AND PRINT VALUE OF RATIO */
/* IF REQUESTED, PRINT INDUSTRY AVERAGE */
/* FOR RATIO
/* GROUP COMMANDS */
/* LIQUIDITY RATIOS */
/* PRINT NAME OF GROUP */
/* COMPUTE CUFRENT AND QUICK RATIOS */
/* LEVERAGE RATIOS */
/* PRINT NAME OF GROUP */
/* COMPUTE DEBT AND INTEREST RATIOS */
/* ACTIVITY PATIOS */
/* PRINT NAME OF GROUP */

```
```

    /* COMPUTE INVENTORY TURNOVER, COLLECTION */
    /* PERIOD, FIXED ASSET TURNOVER. */
    /* TOTAL ASSETS TURNOVER */
    /* PROFITABILITY RATIOS */
    /* PRINT NAME OF GROUP */
    /* COMPUTE PROFIT MARGIN ON SALES, */
    /* RETURN ON TOTAL ASSETS. */
    /* RETORN ON NET MORTH */
/* all ratios */
/* COMPUTE LIQUIDITY, LEVERAGE, ACTIVITY, */
/* AND PROPITABILITY FATIOS */
Program_Developgent

```

The refinement of /* EXECUTE THE COMMAND */ shows what must be done when we execute a particular command, but it does not show how to determine which command must be executed. There are several possibilities, some of which are very simple, and some of wich are very sophisticated. The most obvious way to determine which command to execute involves the use of \(I F\) statements. The command read can be compared to each of the possible command names. When a match is found, the appropriate subroutine can be called. If no match is found, an error message should be printed indicating the use of an invalid command name.
/* EXECUTE THE COMMAND */
/* COMmANDS to read data */
IF command-name = 'balance' THEN
CALL subroutine to read balance sheet data;
ELSE IF command-name \(=\) 'INCOMR' THEN
CALL subroutine to read INCOME STATEMENT data;
```

    /* SINGLE RATIO COMMANDS */
    ELSE IF command-name = 'QUICK' THEN
    CALL subroutine to compute quICK RatIO;
    *
    \bullet
    •
    /* GROUP RATIOS */
    ELSE IF command-name = 'LIQUIDITY' THEN
    CALL subroutine to compute LIQUIDITY RATIOS;
        *
        -
                            -
    ELSE print invalid command name message;

```

Instructors may choose to use the above control structure with or without using subroutines. It may be useful to use this example before subroutines are introduced to the class and modify it to use subroutines later. In this way the instructor could give practice in uriting subroutines while demonstratinq their value.

If students are already proficient in the use of nested IF statements, instructors may choose to introduce the use of label variables or entry variables. While these techniques could be discussed in class, it may not be appropriate to use them in assiqnments in an introductory class.

\section*{Program Modification}

Due to incorrect assumptions or chanqes in the problem specification, proqrams used in a business environment often
need to be modified many times during their useful life. One of the advantages of using stepwise refinement is that it simplifies proqram modification.

The most likely change in this program would be the addition of new ratios. Suppose, for example, that we wish to add a ratio to determine whether a business has enough cash on hand to meet its current liabilities. We will call this ratio CASH, and ve will compute it as

CASH \(=\) (cash on hand) / (current liabilities).
The first modifications to the refinement are under /* COMMANDS TO READ DATA */. He will have to read a value for cash on hand. Because this is an itell on the balance sheet we will modify the Balance Sheet Command to read CaSH ON HAND in addition to the values presently read. Although we do not have to change the problem refinement of /* INDUSTRY AVERAGES COMMAND */, we will have to modify the actual subroutine so that we read an averaqe for the CASH ratio.

Since CASH is a new ratio, we will have to add a subroutine to compute it. It yill have the same basic structure as the other SINGLE RATIO COMMANDS.

It is likely that we will also want to include CASH in one of the groups of ratios. It naturally falls into the cateqory of IIQUIDITY RATIOS.

These are the only changes necessary in the problem refinement. We will, houever, have to modify the control
structure to allow execution of the new comand. Using the nested IF statements this will simply involve the addition of a statement to test for the comand name CASH.

\section*{Chapter 3 - Simulation}

\subsection*{3.1 Craps Game}

Most businesses are influenced by events which are not directly under their control. For example, the rental of hotel rooms in a resort area is closely related to the weather during the peak season, a factor over which the hotel industry has very little control. When a business cannot control events, it is often of qreat importance to be able to predict their effect.

Simulation is one method used to estimate what will happen under uncertain conditions. We will demonstrate simulation techniques in a problem concerned uith a popular qame of chance.

\section*{Problem Specification}

Simulate the play at a craps qame. Craps is a qame played with two dice, each of hich has faces numbered one throuqh six. Rolling both dice qives a number ranging from 2 to 12. The rules of the qame are as follows: Roll the dice. If the roll is a 7 or 11 , you win the qame. If the roll is a 2, 3, or 12, you lose the qame. Otherwise the number rolled is called the point. Continue rolling the dice until you win by rolling the point again, or you lose by rollinq a 7.

There are several possible side bets in the qame, but we will restrict ourselves to the basic game as described above.

\section*{Problen Clarification}

The problem specification omits much useful information, includinq such points as the input, output, or number of qames to play. We will have to make many assumptions in order to write a satisfactory program. These assumptions can best be made after looking at several examples of craps games.

\section*{Exag․ ll 르}

Investiqation of the rules indicates that there are four possible results: win on the first roll, lose on the first roll, win on some roll after the first roll, or lose on some roll after the first roll. Following is a set of examples illustrating the four possible outcomes.
```

first roll: 11
first roll: 3
first roll: 6 6 becomes the point,
continue rollinq.
additional rolls: 5,3,11,8,6 You win because the
point was rolled aqain
before a }7\mathrm{ was rolled.
first roll: 9 9 becomes the point,
continue rollinq.
additional rolls: 6,8,6,7 You lose because 7 was
rolled before the point
was rolled again.

```

Input
No input is specified in the problem. It is possible that we will want to read values for the rolls of the dice, but this would be recording the play at a craps qame rather than simulating it. To simulate play, we should have the computer "throw the dice" itself. This can be done by using a random number qenerator. The random number generator should produce two numbers between one and six, one for each die.

We will use no input to this program but will construct the proqram in such a way that this does not compromise its versatility. Instructors should emphasize the fact that input could be used durinq the development and testing of the proqram. We could write the program and use numbers from input rather than from andom number generator for the rolls of the dice. This would allow us to control the roll of the dice in such a way that we could test the proqram to see if it behaves as it should when given various sequences of numbers. Once we were sure of the reliability of the proqram, we could substitute a random number qenerator in the final proqram. Proper problem refinement should make the interchanginq of methods of rolling the dice trivial.

\section*{Qutput}

As with input, the proplem specification says nothing about the output of the program. What to print and how to print it are left to our discretion. There are, hovever, certain obvious choices for output.

We will certainly want to print how many games were played, and of these qames, how many vere won and how many were lost. In addition, we may want to print the number of games won as a percentage of the total number of games played.

Most of the excitement of craps comes from watching the dice, not just finding out the result of the game. For this reason, we should also print the value of each roll of the dice. We should indicate the beginning and end of a game and whether the game was won or lost. This information will also be useful when testing the proqram.

\section*{Terqination}

We have not yet decided how long we should play the qame. There are two reasonable stopping criteria. The first is to play until the number of games won exceeds the number of qames lost by some amount \(x\), or vice versa. This would correspond to a player starting with \(x\) dollars and playing for one dollar per qame until he had lost his bankroll or doubled it.

The second criterion is to set a limit of y qames to be played. This would correspond to a player setting a limit On the number of games he dill play or the amount of time he will play. There is, however, a more important reason for setting a maximum number of qames, and that is to insure that the computer program uill halt in a reasonable length of time. Probability theory tells us that eventually the player must qo broke or double his money (stopping criterion 1): houever, the length of time for this to occur may be arbitrarily lonq. Due to computer costs, we must be able to control the amount of time our program runs.

This reason is sufficient in itself, but there is a much more subtle reason for using the second stopping criterion. Random number generators do not generate an arbitrarily long sequence of random numbers, but rather, a series of random numbers that is repeated. Although it is unlikely, it is certainly possible that the random number generator used may qenerate a sequence of numbers such that the required difference between the number of qames won and the number of games lost is never reached. That is, the proqram would never halt.

This discussion indicates that it is imperative that we use the second stoppinq criterion llimit the number of qames played) ; however, due to the nature of the problem, we will use the first criterion as well. Thus we will play until we have doubled our money, lost our money, or played the
maximum number of games allowed．
Havinq decided upon our stopping criteria，we must decide how to specify this in the proqram．We can assign values to the bankroll andmaximum number of qames using constants within the proqram，but this means that we must change the proqram whenever we want to change the values used．To avoid this，we will read the values for bankroll and maximum number of games to be played from input．Thus we have determined how to stop the proqram without having decided how many qames to play．

\section*{Problem＿Refine⿴囗十⺝刂t}

The basic problem can be stated as follows：
／＊SImulate play at a CRaps game＊／
This can be divided into two subproblems．
／＊SImULATE pLay at a Craps Game＊／
／＊PLAY THE REQUIRED NUMBER OF GAMES＊／
／＊PRINT THE FINAL RESULTS＊／

We will now refine the subproblew／＊PLAY THE REQUIRED NUMBER OF GAMES＊／．

Since we may be required to play many games，this will be a repetitive step．Ge will use the stopping criteria discussed above．The action that we repeat is the playing of the games and the recording of the outcome of each game．
* SET THE VALUE FOR BANKROLL AND */
/* MAXIMUM NOMBER OF GABES TO BE PLAYED*/
/* REPEAT UNTIL BANKROLL DOUBLED OR LOST */
/* OR MAXIMUM NUMBER OF GAMES PLAYED */
/* PLAY ONE GAME*/
/* RECORD WIN OR LOSS */

We have now refined the subproblem in such a way that We can concentrate on the play of one game. Examining the rules of the qame, we can refine \(/ *\) PLAY ONE GAME \(* /\).
/* PLAY THE REQUIRED NUMBER OF GAMES */
/* SET THE VALUE FOR BANKROLL AND */
/* MAXIMUM NUMBER OF GAMES TO BE PLAYED*/
/* REPEAT UNTIL BANKROLL DOUBLED OR LOST */
/* OR MAXIMUR NUMBER OF GAMES PLAYBD */
/* PLAY ONE GAME */
/* ROLL THE DICE */
/* PRINT VALUE OF ROLL*/
/* CHECK FOR WIN OR LOSS ON FIRST ROLL */
/* IF GAME NOT OVER, CONTINUE PLAYING */

Let's look at the subproblems in the above refinement. /* FOLL THE DICE */ has been discussed under the section on input. We will eventually solve this problem with a randon number qenerator, but the refinement up to this point does not restrict us to this method. Thus we can use numbers from input to test the other steps in the refinement. For instance. we uill certainly want to test/* pRINT VALUE OF ROLI */ with values that we know rather than with values
that have been randomly qenerated. The advantage to this approach is that if, at a later point, we find numbers such as 1 . 13 , or 6.5 beinq printed, we can be reasonably certain that the problem is in the random number generation process, not in the print section.

The problem /* CHBCK FOR WIN OR LOSS ON FIRST ROLL */ can be proqramed by looking at the rules of the qame. We will not refine it further until we are ready to write proqram statements.

We are now ready to refine \(/ *\) IF GAME NOT OVER, CONTINUE PLAYING */. Looking at the rules for craps, we see that this involves rolling until a 7 has been rolled or the point has been rolled aqain.
```

/* PLAY ONE GAME */
/* ROLL THE DICE */
/* PRINT VALUE OF ROLL */
/* CHECK FOR WIN OR LOSS ON FIRST ROLL */
/* If gAME NOT OVER, CONTINUE PLAYING */
/* SET POINT = FIRST ROLL */
/* KEBP ROLLING ONTIL NEQ ROLL=7 (LOSE) */
/* OR NEW ROLL=POINT (HIN) */

```
/* SET POINT = FIRST ROLL */ can be refined by proqram statements. \(/ *\) KEBP ROLLING UNTIL NEW ROLL \(=7\) (LOSE) OR NEW ROLL \(=\) POINT (WIN) */ needs further refinement.
```

        /* KEEP gOLLING UNTIL NEW ROLL = 7 (LOSE) */
    ```
        /* OR NEW ROLL = POINT (WIN)
    */
```

/* ROLL THE DICE */
/* PRINT VALUE OF ROLI */

```

The statements in the above refinement need no further refininq until we are ready to write the program statements. We have now completed the refinement of \(/ *\) PLAY THE REQUIRED NUMBER OF GAMES */ We \(\quad\), ust now refine the problem /* PRINT THE FINAL RESOLTS */* This involves specifying the information to be printed.
```

/* PRINT THE PINAG RESULTS */
/* PRINT NUMBER OF GAMES PLAYED,*/
/* NUMBER OF GAMES WON, */
/* NUMBER OF GAMES LOST, */
/* PERCENTAGE OF GAMES HON */

```

This completes the refinement of the problem. The complete refinement is listed below. Note that we have not written any of the \(P L / 1\) statements necessary to refine the solution into a computer program. Using this refinement we could easily write a computer program in any general purpose lanquage with wich we are fariliar.
```

/* SIMULATE PLAY at a craps Game */
/* PLAY THE REQUIRED NUMBER OF GAMES */
/* SET THB VALUE FOR BANKROLL AND */
/* MAXIMUM NUMBER OF GAMES TO BE PLAYED */
/* REPEAT UNTIL BANKROLL DOUBLED OR LOST */
/* OR MAXIMUM NUMBER OF GAMES PLAYED */
/* play ONE GAME */

```
```

    /* BOLI THE DICE */
    /* PRINT VALUE OF ROLL */
    /* CHECK POR UIN OR HOSS ON FIRST ROLL*/
    /* IE GAME NOT OVER, CONTINUE PLAYING */
        /* SET POINT = FIRST EOLL */
        /* KEEP ROLLING UNTIL NEG ROLL=7 (LOSE) */
        /* OF NBW ROLL=POINT (WIN) */
            /* ROLI THE DICE */
        /* PRINT VALUE OF ROLL */
        /* RECORD WIN OR LOSS */
    /* PRINT THE FINAL RESULTS */
/* PRINT NUMBER OF GAMES PLAYBD, */
/* NUMBER OF GAMES HON,
/* NUMBER OF GAMBS LOST, */
/* PERCENTAGE OF GAMES HON */

```

\section*{3.2_Haiting Line_Rroblem}

In many situations, the length of time a customer must wait to be served has considerable impact on a business's success. Most of us have had the experience of waiting in line for a table at a restaurant, or worse, sitting at a table for an intolerabla length of time waiting to be served. Unless the business has a monopoly on the product it provides, future sales will suffer due to poor service. To prevent loss of revenue, a business must determine the balance between lost sales and added costs of facilities. This is not as easy as it may seem. The cost of the added facilities (waiters' salaries, tables, linens. etc.) may be easy to calculate, but the amount of sales lost due to customers vaiting to be served is difficult to determine.

In this problem, we will assume that the cost of customer dissatisfaction and the cost of added facilities is known. We will be concerned with determining the number of added facilities which minimizes costs.

\section*{Problem Specification}

Determine the optimum number of checkout counters to install in a store. Assume the following:

\footnotetext{
Michael Kennedy and Martin B. Solomon, eight statement pl<c (pl<zerol plus pl 2 one (New Jersey. 1972). p. 375.
}
1. There ay be customers waiting in line before the simulation begins.
2. No customer, one customer, or two customers can arrive in any minute.
3. A customer will join the shortest line.
4. When a customer arrives in line, he remains in line until he is served.
5. A customer must be checked out before the next person in line can advance to the counter.
6. The store loses a certain asount in future purchases for each minute that a customer waits in line.
7. A salary \(\quad\) ust be paid to one clerk for each counter.
8. The initial cost of installing the counters will be iqnored.

\section*{problew Clarification}

The problem given could be solved by an analytical approach \(u\) uing results from stochastic analysis, queueing theory, etc.). Such a solution procedure would, in most cases. be both cheaper and more accurate than a computer simulation. Many problems exist, however, for which no analytical approaches are known, and for some of these a computer simulation is the only feasible way of estimating the answer. To illustrate the principles of simulation, we will determine the optimum number of counters by simulation of the activity in the store. The simulation should closely model the activities of customers entering a line, waiting in line, and being checked out.

Some of the assumptions in the problem specification are questionable. It is very possible that more than two customers would arrive in line in a qiven minute. particularly during the store's peak activity period. For simplicity, however, we will limit the number of customers arriving in any minute to two.

We will allow the user of the proqran to specify the probability of a person or persons arriving in line. We will also allow the user to specify the number of people waiting in line at the beqinning of the simulation the time required to check out one customer. the cost incurred by making customers wait in line, and the hourly wages of the clerks.

By specifyinq the above variables as program parameters rather than constants, we make the program much more versatile. Using proqram parameters, the user could use the proqram to simulate average store activity; or, if desired, he could simulate activity during the peak hours or slack hours; or he could even use the proqram to estimate how long it would take the lines to empty inmediately after peak hours.

If our simulation is reasonable then the longer the period of activity in the store simulated, the better our approximation of costis: houever, the lonqer the period simulated, the longer the execution time of our program and the qreater the cost of the simulation. Rather than
arbitrarily selecting a time limit, we will let the user specify the period of time to be simulated.

Havinq resolved the question of how much store activity to simulate, we must decide how many simulations to run, using a different number of counters each time. If the parameters used in the proqram resemble costs and activities in the real uorld, we can use personal observations to quess at the number of counters to simulate.

Consider the local qrocery store. There will be at least one counter, and probably not more than five or six. Even if the number of counters is not optimum, we should certainly expect the ideal number of counters to be ten or less. Thus we should be able to restrict our simulations to a store with one to ten counters. We will, however, let the user specify the maximum number of counters to be simulated, thus assuring that the prograa will halt.

We must now determine how we will select the optimum number of counters. One method is to simulate a store with one counter, then with two counters, etc., until we have simulated a store with ten counters. In each simulation we will determine the costs of operating with the given numer of counters. We can then compare the costs calculated. The simulation qivinq the lowest costs will indicate the optimum number of counters.

A little analysis on our part, however, will show us a better method. Assume that the optimull number of counters
is 5. The cost with 4 counters will be greater since 5 is the number of counters uhich minimizes cost. But since 4 counters is closer to optimum than 3 counters, the cost of operating with 4 counters should be less than the cost of operatinq with 3 counters. The same relationship holds uith 3 counters vs. 2 , and with 2 counters vs. 1. Thus we can expect the costs to follow the pattern:
cost of 1 counter > cost of 2 counters > ... > cost of optimum number of counters < cost of optimum number +1 counters.

This shous that as we increase the number of counters, the operating expenses will drop until we go beyond the optimum number of counters. Because of this, we can stop our simulation when the cost of operating increases; the optimum number of counters will be one less than the number of counters in the final simulation.

The validity of our assumption that costs will decrease as we approach the optimum number of counters depends upon the values of the proqram parameters and the method used to simulate customer arrivals. We will use a random number qenerator to determine the \(n u m b e r\) of customers arriving in a qiven minute. We would like to compare runs (one counter. two counters, etc.) using the same sequence of random numbers. With a deterministic random number qenerator, such as that discussed in problem 3.1, this is relatively simple. We need only restart the random number qenerator each time
we add another store counter in the simulation. Thus we see that the cyclic nature of the random numbers was a hazard in the craps game simulation, but it will be a virtue in this problem.

We would like to be able to use a random number qenerator to simulate customer checkout as yell as customer arrival. He cannot, however, use the same random number generator for both purposes. To do so would interfere with the sequence of numbers qenerated to determine customer arrival, and we would not be able to compare runs using the same sequences. Rather than use another random number qenerator we will allow the user to specify the amount of time necessary to process one customer at the checkout counter.

\section*{Examples}

This is a complex problem, more difficult than most problems that an introductory student vill face. Working an example should help pinpoint problem areas and decisions that need to be made. We will simulate 10 minutes of activity in a store with 2 counters.

Before we can work the example, we have to make decisions about the order in which events occur. our first assumption is that a customer enters a line at the beqinning of a minute. This eliminates the problem of charging for part of a minute in line. Second, we assume that if two lines are equally short, the customer will enter the first
of the equally short 1 ines he reaches. Third, we assume that loss of future revenue will be incurred only while a person is waiting in line, not once he reaches the checkout counter. Fourth, we assume that the customers in line at minute 0 have just arrived in line.

\section*{MINUTE ACTIVITY}
\(0 \quad 1\) customer at counter 1
1 customer at counter 2
1 no customer arrives cost of clerks \(=\$ .08\) both customers being served; no waiting expense total cost \(=\$ .08\)

21 customer arrives, enters line 1 cost of clerks \(=\$ .08\) 1 customer waiting to be served: cost \(\$ .80\) total cost \(=\$ .88\) accumulated cost \(=\$ .96\)

3 no customer arrives cost of clerks \(=\$ .08\) 1 customer aiting; cost \(=\$ .80\) total cost \(=\$ .88\) accumulated cost \(=\$ 1.84\)

4 no customer arrives cost of clerks \(=\$ .08\) 1 customer waiting; cost \(=\$ .80\) total cost \(=\$ .88\) accumulated cost \(=\$ 2.72\)

5 customer at counter 1 checked out customer in line 1 moves to counter customer at counter 2 checked out 1 customer arrives, moves to counter 2 1 customer arrives, enters line 1 cost of clerks \(=\$ .08\)
1 customer waiting; cost \(=\$ .80\) total cost \(=\$ .88\) accumulated cost \(=\$ 3.60\)
\(6 \quad 1\) customer arrives, enters line 2 cost of clerks \(=\$ .08\)
2 customers waitinq; cost \(=\$ 1.60\)
```

    total cost = $1.68
    accumulated cost = $5.28
    7 no customer arrives
    cost of clerks = $.08
    2 customers waiting; cost = $1.60
    total cost = $1.68
    accumulated cost = $6.96
    8 1 customer arrives, enters line 1
        cost of clerks = $.08
        3 customers waiting; cost = $2.40
        total cost =$2.48
        accumulated cost = $9.44
    9 customer at counter 1 checked out
        customer in line 1 moves to counter
        customer in line 2 checked out
        customer in line 2 moves to counter
        no customer arrives
        cost of clerks = $.08
        1 customer waiting; cost = $.80
        total cost = $.88
        accumulated cost = $10.32
        no customer arrives
        cost of clerks = $.08
        1 customer waiting; cost = $.80
        total cost = $.88
        accumulated cost = $11.20
    Cost of 2 counters for 10 minutes = \$11.20.

```

\section*{Input}

The proqram parameters are the only input required. These will include the length of simulation, maximum number of counters to simulate, number of customers initially in line, probabilities of customer arrivals, time needed to check out a customer, cost incurred because of customers waiting in line, and clerk's salary.

\section*{Qutput}

We are required to print out the optimum number of counters. In addition, we will print the cost of operating with this number of counters.

There is other output which will be useful during the testing and debugging of the program. In order to know if our program is behaving as expected, we can print the details of each minute, as we did in the example. This can show us whether costs are being calculated and accumulated correctly and whether customers are enterinq at a reasonable rate. Due to the large amount of output this would generate, houever, ve would like to be able to prevent this output during the actual simulation. This is an excellent opportunity to introduce the use of executable comments in a lanquage such as \(\mathrm{PL} / \mathrm{C}\).

\section*{Problem Refinement}

The initial problem can be stated as

\section*{/* DETERMINE OPTIMUM NUMBER OF CHEC KOUT COUNTERS */.}

This problem involves simulating activity until we have found the optimum number of counters. Me will also want to print our results when the simulation is finished.
/* DETERMINE OPTIMUM NUMBER OF CHECKOUT COUNTERS */
/* Vary number of counters in Simulation of */
/* STORE ACTIVITY UNTIL OPTIMUM COST FOUND */
/* PRINT OPTIMUM NUMBER OF COUNTERS AND COST */

We now need to determine what must be done in the simulation. First, we must read parameters to be used during this simulation. Next, we must simulate the cost of operating with one counter, then two counters, then three counters, etc.. until the cost of operating increases. We will know that the optimum number of counters was used during the simulation precedinq the increase in cost.

/* Repeat until cost of \(x\) COUNTERS IS greater ..... */
/* THAN THE COST OF X-1 COUNTERS. OR MAX ..... */
/* NUMBER OF COUNTERS SIMULATED ..... */
/* ADD ONE COUNTRR *//* DETRRMINE COST OF OPERATING FOR THE *//* SPECIFIED LENGTH OF TIME *//* PRINT COST OF OPRRATING */

To determine the steps involved in simulation, we can look at the example qiven earlier. We need to put the initial customers in the checkout lines and simulate the activity for the time specified by the user. Unlike the example, we will compute the total cost for clerks only once, at the beginning of the simulation, rather than compute their cost each minute.
```

/* DETERMINE COST OF OPERATING FOR THE */
/* SPECIFIED LENGTH OF TIME */
** COMPUTE COST OF CLERKS */
* PLACE INITIAL CUSTOMERS IN LINE*/
/* SIMULATE ACTIVITY FOR EACH */
/* MINOTE OF SIMULATION */

```

At last we have reached the subproblem which is at the heart of the problem: simulate activity for each uinute. The example given earlier is most helpful here. Looking at the example, we see that we must allow customers that have completed the checkout process to leave bring in new customers. and conpute the cost of future business lost because of long lines.
```

/* SIMULATE ACTIVITY FOR EACH*/

* MINUTE OF SIMULATION *
/* CHECK CUSTOMERS OUT */
/* PROCESS ARRIVING CUSTOMERS */
/* COMPUTE COST OF BUSINESS LOST DUE TO */
/* COSTOMERS WAITING IN LINE.

```

Checkiviq a customer out involves two steps. We must move the old customer out of the line, and move the next customer in line to the counter.
/* CHECK CUSTOMERS OUT */
/* REPEAT FOR EACH COUNTER */
/* IF CUSTOMER AT COUNTER FINISHED, */
/* MOVE HIM OUT, MOVE NEXT CUSTOMER IN */

Finally, we must determine how to add a new customer to the line. We must first determine if there are any new arrivals, and if so, how many. Second, we must decide where to place the new customers.
/* PROCESS ARRIVING CUSTOMERS */
/* DETERMINE WHET HEF NEW ARRIVALS */
/* If SO, ADD THEM to SHORTEST LINES */

The entire refinement is listed below. Further refinement would involve the actual \(\mathrm{PL} / 1\) statements.
/* DETERMINE OPTIBUM NUBBER OF CHECKOUT COUNTERS */
/* VARY NUMBER OF COUNTERS IN SIMULATION OF */ /* STORE ACTIVITY UNTIL OPTIMUM COST FOUND */
/* RBAD IN LENGTH OF SIMULATION. ..... */
/* MAX NUMBER OF COUNTERS TO SIMULATE, ..... */
/* PROBABILITIES OF CUSTOMER AREIVALS.
/* TIME NEEDED TO CHECK OUT CUSTOMER, ..... */
/* COST INCURRED BECAUSE OF CUSTOMERS ..... */
/* REPEAT UNTIL COST OF \(X\) COUNTERS IS GREATER ..... */
/* THAN THE COST OF X-1 COUNTEFS, OF MAX ..... */
/* NUMBER OF COUNTERS SIMULATED
/* ADD ONE COUNTER */
/* determine Cost of operating for the */
/* SPECIPIED LBNGTH OF TIME ..... */
/* COMPUTE COST OF CLERKS */
/* place INITIAL CUSTOMEFS IN LINE */
/* SIMULATE ACTIUITY FOR EACH */
/* MINOTE OF SIMULATION ..... */
/* CHECK CUSTOMERS OUT */
/* REPEAT FOR EACH COUNTEE */
/* IF CUSTOMER AT COUNTER FINISHED, *//* MOVE HIM OUT,MOVE NEXT CUSTOMER IN */
/* PROCESS ARRIVING CUSTOMERS */
/* DETERMINE WHETHER NEG AREIVALS */
/* IP SO,ADD THEM TO SHORTEST LINES */
/* COMPUTE COST OF BUSINESS LOST DUE TO */
/* COSTOMERS WAITING IN LINE ..... */
/* PRINT COST OF OPERATING */
/* PRINT OPTIMUN NUMBER OF COUNTERS AND COST */

\section*{Chapter 4 - File processing}

\section*{4. 1 Inventory}

In order to minimize the time needed to deliver goods ordered, businesses maintain inventories of goods to be sold. Inventory levels for an item are determined by the number of units produced and the number of units sold. Note that the term "item" distinquishes products rather than units of a product.

It is necessary to keep track of the flow of goods into and out of inventory. In this problem, we will be concerned with keeping track of inventory activity as it relates to the shipment of qoods to customers.

\section*{Problew Specification}

Write a program to process customer orders for a furniture manufacturer. Print the status of inventory items after the orders have been processed.

\section*{Problem Clarification}

Processing customer orders involves several activities. If there is enough in inventory to cover the order, then a shippinq invoice is uritten. If the order cannot be filled, an invoice is written for the quantity wich can be shipped and a backorder is written for the remainder of the order.

We uill try to fill backorders before new orders the next time ve run the proqram.

Because we must look at inventory to see whether we can fill an order, we will have to update the inventory file during processinq. If an invoice is filled out for an item. we wust subtract the quantity shipped from the quantity on hand. Otherwise we might plan to send the same qoods to more than one customer.

Since inventory maintenance is necessary with order processing, we will imbed order processing in an inventory system. There are three other phases involved in inventory processing.

The first phase must come before order processing. This is the addition of finished qoods to the inventory. If goods were not added to the inventory before order processinq, many items which could be shipped would be backordered rather than invoiced. This would increase inventory costs and decrease customer satisfaction.

After customer orders those not filled on the previous run and new orders) are processed, we will uant to print a reorder list for items that have been backordered. To reduce the number of backorders, we will also list items to be reordered which have not been backordered, but which have low inventory levels. The level below which an item will be reordered is called the reorder point. The quantity to be ordered is called the reorder guantity. These values will
vary for the different items in inventory.
The last phase of inventory processing will be printing the status of each itell in inventory.

Input
There are two types of input. The first is a procurement record. This includes the item number and the quantity received for an item hich was reordered. There will be one procurement record for each item received.

The second type of input record is the customer order. Each customer order vill contain the customer name and address, item number, and quantity ordered. There will be one input record for each item ordered by a customer. Qutput

When processinq customer orders, we will have to print invoices and backorders. Inyoices will contain the customer name and address, and the following information for each item shipped: item number, quantity shipped, unit price, and amount due. The total amount due will be printed after all items ordered by one customer have been processed.

Backorders will contain information on items which were ordered but not available for shipment. For each item the backorder will contain the customer name and address, item number, number of units backordered, and unit price.

After processinq customer orders, ve will print the reorder list and status list. The reorder_list will contain the item number and quantity to order for each item which
must be reordered.
The status_list will include the following information for each item in the inventory: item number. quantity on hand, number backordered, number shipped, and dollar value of iter sales.

\section*{Inventory File}

In early references to the inventory file, we did not discuss the information contained in the file. Now that we know the output required, we can determine what information will be needed before and during each run.

There will be one record in the inventory file for each item in inventory. We will know which item is being referred to in the record by keeping the item number in the record. Obviously, no two items way have the same item number.

The status list requires that we print the item number, quantity on hand, number backordered, number shipped and dollars in sales for each item. To simplify the program we will store this information in the inventory file rather than in a separate file. So that we may calculate the price of qoods shipped, we must also include the unit price of each item in the inventory file.

To determine the information necessary for the reorder list, we need to know the reorder point and reorder quantity. These should also be kept in the inventory file.

If an item has already been ordered but not received. we must know this to prevent reordering items more than once. Therefore, the inventory file record will also contain the quantity on order for the item.

To sumarize, the following information for each item will be kept in the master file:
```

Permanent:
item number
quantity on hand
unit price
reorder point
reorder quantity
quantity on order
Determined for each run:
number backordered
number shipped
dollar value of sales;

```

\section*{Assumptions}

We have made several assumptions in the problem clarification. First, we have assumed that the inventory file already exists. We have provided no means of creating this file: \(\quad\) have no mechanism for adding items to the file, deletinq items from the file, or changing the price, reorder point, or reorder quantity for an ite⿴. These are events wich will almost certainly take place durinq the life of the file, but we will not deal with them in this problem.

We will also assume that the inventory file is sorted by item number, that the transactions concerning shipments
from the factory to the warehouse are sorted by item number, and that the customer orders are sorted by item number within customer number (or name), and that backorders from the previous run precede new orders.

\section*{Problem Refinement}

The problem we are dealing with is
/* INVENTORY MAINTENANCE AND ORDER PROCESSING */。
This problem can be refined into four parts reflecting the four phases discussed in the problem clarification.
/* INVENTORY MAINTENANCE AND ORDER PROCESSING */
/* pROCESS TTEMS RECEIVFD */
/* PROCESS BACKORDERS. THEN NET ORDEES * /
/* LIST DEPLETED INVENTORY ITEMS */
/* PRINT STATUS REPORT */

If possible, should corbine the third and fourth phases so that we do not have to make two passes through the master file. Since these phases are loqically separate, however, we will treat thea separately here.

The first subproblem is a repetitive problem. We must look at the inventory record for each item received. In addition to updating the inventory file, we will want to print an exception report for an item if the quantity received is not the same as the quantity on order.
/* REPEAT fOR EACH IT EM RECEIVED */ /* ADD QUANTITY RECEIVED TO QUANTITY ON HAND */ /* SUBTRACT FROM QUANTITY ON ORDER */
/* IF QUANTITY RECEIVED DIFFERS FROM QUANTITY */ /* ON ORDER PRINT MESSAGE ON EXCEPTIION REPORT */

The second phase involves printing invoices and backorders. We will also have to update the inventory file to reflect the number of items shipped and backordered.
/* PROCESS BACKORDERS, THEN NEW ORDERS */
/* REPEAT FOR EACH CUSTOMER */
/* FILL OUT INVOICE AND BACKORDER IF NECESSARY */
/* PRINT NAME AND ADDRESS ON INVOICE */
/* REPEAT FOR EACH ITEM CUSTOMER ORDERED */
/* PRINT MESSAGE IF ORDER UNUSUALLY LARGE */ /* ADD ITEM TO INVOICE */ /* ADD ITEM TO BACKORDER. IF NECESSARY */ /* UPDATE INVENTORY ERCORD */ /* PRINT TOTAL COST ON INVOICE */

Adding an item to the invoice involves determining the quantity and price of each item to be shipped.
/* ADD ITEM TO INVOICE */
/* DETERMINE QUANTITY TO BE SHIPPED */
/* CALCULATE COST FOR THIS ITEM */

Backorders yill not be filled out for each item. The quantity to be backordered is the difference between the quantity ordered and the quantity available for shipment.
```

/* ADD ITPM TO BACKORDER, IF NECESSARY */
/* QUANTITY BACKORDERED=NUMBER ORDERED */
/* LESS NUMBER SHIPPED
*/
/* IF QUANTITY BACKORDERED > 0 THEN */
/* ADD ITEM TO BACKORDEE */

```

The third phase of processing involves determining Which items must be reordered. We will not reorder an item if it is already on order. Otherwise, we will reorder if the quantity on hand is below the reorder point. This alqorithm should be satisfactory if management has chosen an apropriate reorder point and reorder quantity.

Under ideal conditions there would be no backorders. The reorder point would be high enough to fill all customer orders arriving between the time an item is reordered and the time the quantity reordered is received. Because this condition cannot always be met. our program wust have the capability of handling backorders.

If the reorder point or reorder quantity is too low, backorders can accumulate in such a way that the inventory for a particular item is seldom, if ever, sufficient to fill customer orders. It is therefore imperative that manament carefully select the reorder point and reorder quantity for each item. In order to help them do this, when we list an
item in the status report, we will indicate whether the quantity backordered is greater than the quantity on order. This will point out items which may need adjustment in the reorder point or reorder quantity.
/* PRINT EEORDER LIST */
/* FEPEAT FOR BACK ITEM IN INVRNTORY */
/* DETERMINE WHETHER ITEM SHOULD BE FRORDERED */
/* IF QUANTITY ON ORDER IS ZERO AND */ /* QUANTITY ON HAND IS BELOW REORDER POINT */ /* UPDATE INVENTORY FILE */
/* QUANTITY ON ORDER=REORDER QUANTITY */
/* PRINT ITEM ON REORDER LIST */

The last phase of processing involves printing the status of each item in the inventory file. We will have to look at every item in the file.
```

/* PRINT STATUS REPORT */

```
    /* REPEAT FOR BACH ITEM IN INVENTORY */
    /* PRINT ITEM NUMBER, QUANTITY ON HAND. */
    /* NOMBER BACKORDERED, NUMBER SHIPPRD, */
    /* DOLLAR SALES OF SHIPMENTS */
    /* IF QUANTITY ON ORDER IS LESS THAN */
/* QUANTITY BACKORDEEED, MAFK THIS */
/* ITEM FOR EASY IDENTIFICATION */

The complete refinement is listed below.
/* INVENTORY MAINTENANCE AND ORDER PROCESSING */
/* PROCESS ITEMS RECEIVED */
/* REPEAT FOR EACH ITEM RECEIVED */
/* ADD QUANTITY RECEIVED TO QUANTITY ON HAND */
/* SUBTRACT FFOM QUANTITY ON ORDER */
/* IF QUANTITY RECEIVED DIFFEES FROM QUANTITY */ /* ON ORDER PRINT MESSAGE ON EXCEPTION REPORT */
```

/* PROCESS BACKORDERS, THEN NEQ ORDEFS */

```
    /* REPEAT FOR EACH CUSTOMER */
    /* FILL OUT INVOICE AND BACKORDER IF NECESSARY */
    /* PRINT NAME AND ADDRESS ON INVOICE */
    /* REPEAT FOR EACH ITRM CUSTOMEF ORDBEFD */
        /* PRINT MRSSAGE IF OFDRR UNUSUALLY LAPGE */
        /* ADD ITEM TO INVOICF */
            /* DETERMINE QUANTITY TO BE SHIPPED */
                /* CALCULATE COST FOR THIS ITEM */
        /* ADD ITEM TO BACKORDEF, IF NECESSARY */
                /* QUANTITY BACKORDRRED=NUMBER ORDERED */
                /* LESS NUMBER SHIPPED
            */
                /* IF QUANTITY BACKORDERED > 0 THEN */
                /* ADD ITBM TO BACKORDER */
        /* OPDATE INVENTORY RECORD */
    /* PRINT TOTAL COST ON INVOICE */
/* PRINT REORDER LIST */
/* Repeat for bach Item In Inventory */
    /* DETERMINE जHETHER ITEM SHOULD BE REORDERED */
    /* IF QUANTITY ON ORDER IS ZERO AND */
    /* QUANTITY ON HAND IS BELOW EEORDEE POINT */
        /* UPDATE INVENTORY FILE */
        /* QUANTITY ON ORDER=REORDER QUANTITY */
        /* PRINT ITEM ON REORDER LIST */
```

/\# PRINT STATUS REPORT */
/* REPEAT FOR BACH ITEM IN INVENTORY */
/* PRINT ITEM NUMBER, QUANTITY ON HAND, */
/* NUMBER BACKORDERED, NUMBER SHIPPED, */
/* DOLIAR SALES OF SHIPMENTS */
/* IF QUANTITY ON ORDER IS LESS THAN */
/* QUANTITY BACKORDERRD. WARK THIS */
/* ITEM POR EASY IDENTIEICATION */

```

\section*{4.2_Payrol1}

All businesses require employees, and most employees require compensation for the work they perform. The procedure for computing and recording employee compensation is called payroll. In many businesses, payroll is a complex and time-consuminq activity.

The first activity required is the collection of basic employee information. This includes items such as employee name, address, social security number, authorized deductions, and rate of pay. This information must be kept in a master file. Erovisions must be made for adding information for nev employees, changing information for current employees, and deleting information for employees leavinq the orqanization.

Another activity is computing the payroll. Information identifying the employee and the number of hours worked must be obtained. Gross pay must be calculated, based on the hours worked and rate of pay. Overtime must be paid when required. Employee deductions must be calculated, including insurance, bonds. stock options, etc., as well as social security, withholding taxes, and city and state taxes.

Finally, we must write the payroll. This includes employee compensation (paycheck, transfer of funds to his account, recording of cash disbursements, etc.), record of earninqs (pay stub), tax records for qovernment aqencies,
and manaqement reports．

The problem we will deal with concerns computing and recording payroll information．

\section*{Problew Specification}

Write a payroll program．The program should maintain the following information for each employee：social security number，name，address，year－to－date gross earnings，year－to－ date federal taxes year－to－date state taxes，year－to－date social security taxes，number of dependents，hourly rate． vacation time accrued，sick leave accrued，and a code indicating whether or not the employee makes a voluntary deduction of \(\$ 1.25\) per week for group health insurance．

A11 employees should be paid each week．A time card containing the social security number and hours worked will be provided for each employee．Time and a half will be paid for overtime（hours over 40）．The payroll proqram should print a paycheck and stub for each employee．

\section*{Proble⿻日土 Clarification}

The problem is concerned with computing and writing the payroll．We will assume that the master file has already been created and contains all the information we will need except for the number of hours worked．It is assumed to be sorted in ascending order on social security number and to contain a sinqle record for each employee．

Input
The only input will be time cards. Each time card uill contain identifying information (social security number) and the number of hours the employee worked during the week. Since we have to allow vacation and sick leave, the amount of time to be charqed to each must be included on the time card. We will assume that there is one time card for each employee and that the time cards are sorted in ascending order on social security number.

\section*{output}

The two things our program must print are paychecks and pay stubs. He must print one of each for every employee. We will not print tax records for the government or reports for management. although these are a part of the output of most payroll programs.

\section*{Problem Refinement}

The problem can be stated as
/* COMPUTE WEEKLY PAYROLL */.
This will be a repetitive process. We will have to compute payroll for each employee. The activities involved will be reading the information needed, computing pay, writing a paycheck, and writing a pay stub.
```

/* FEAD INFORMATION NEEDED TO COMPUTE PAY */
/* FOR THE NEXT EMPLOYEE
/* COMPUTE PAY */
/* UPDATE MASTEE FILE */
/* PRINT PAYCHECK */
/* PRINT PAY STUB */

```

The information needed to process one employee's weekly pay comes from two sources: the payroll master file and the employee's time card. We have assumed that the master file and time cards are sorted, and that there is one master file record and one time card for each employee. If this is true, we will only need to read the next master file record and the next time card in order to compute the next employee's pay. A close look at the problem, however, indicates that we should not accept the assumption that there will be one master file record and one time card for each eaployee.

If a new employee submits a time card before his payroll record is added to the master file, all of the time cards after his will be matched with the wrong master file record. This means that all the employees with social security numbers qreater than his will receive incorrect paychecks. Their master file records will also be updated with the wronq information, destroying the inteqrity of the master file.

Even if we assume that this could never happen, we would have a similar problem if an employee's time card were not submitted. In this case ve would have a master file record for an employee without a time card, and the master file and time cards would aqain be processed out of synchronization.

There are manual checks which can and should be implemented to prevent the above situations from accurring. But there is still one problem that is likely to arise. That is error in data entry. It is virtually certain that at some time an employee's social security number will be incorrectly entered on his time card. This would produce a master file record uithout a time card and a time card without a master file record.

In order to prevent incorrectly matching time cards with master file records, we will not compute pay for an employee unless the social security numbers on the master file record and the time card are the same. If we read a master file record and time card which do not match, we uill print the one with the lower social security number on an exception report, and read a new time card or waster file record. We will repeat this process until we find a matching time card and master file record.

\footnotetext{
/* READ INFORMATION NEEDED TO COMPUTE PAY */
/* FOR THE NEXT EMPLOYEE */
/* READ NEXT MASTER FILE FBCORD */
}
```

/* READ NEXT TIME CARD */
/* If the SOCIAL SECURITY NUMBERS DO NOT MATCH, */
/* PRINT INVALID OR MISSING TIME CARD ON THE */
/* EXCEPYION RBPORT AND FIND THE NEXT MATCHING */
/* TIME CARD AND MASTER FILE RECORD */

```

The watchinq process is not inherent in the nature of the payroll program, so will use a subroutine to match time cards and waster file records.

\section*{/* SUBROUTINE TO MATCH TIME CARD WITH */ \\ /* MASTER FILE RECORD */}
/* repeat until social Security numbers match */
/* REPEAT WHILE TIME CARD IS INVALID */
/* PRINT TIME CARD ON EXCEPTION REPORT */
/* READ NEXT TIME CABD */
/* REPEAT UHILE tIME CARDS ABE MISSING */
/* PRINT MASTER FILE RECORD ON EXCEPTION REPORT */ /* READ NEXT MASTER FILE RECORD */

We can noy refine /* Compute pay */ We must compute gross pay, deductions, and net pay.
/* COMPUTE PAY */
/* COMPUTE GROSS PAY */
/* COMPUTE DBDUCTIONS */
/* COMPUTE NET PAY */

In computing gross pay we use the number of hours worked. We should test to make sure that the number of hours worked seems reasonable. If the employee works over
ten hours of overtime, we vill print a message on the exception report.

We must compute reqular pay, overtime pay, vacation pay. and sick leave. Note that the method of computing gross pay is different for employees who are paid salaries and those who are paid hourly waqes. If we use a subroutine to compute qross pay, chanqes to the method of calculating pay will be internal to the subroutine and will not affect the structure of the main program.
/* SUBROUTINE to COMPUTE GROSS PAY */
/* COMPUTE PAY FOR SALARIED EMPLOYEES */
/* COMPUTE PAY FOR HOURLY EMPLOYEES */
/* Regular hours */
/* OVERTIME HOURS */
/* IF OVERTIME > 10 HOURS, */
/* PRINT MESSAGE ON EXCEPTION REPORT */
/* COMPUTE OVERTIME PAY */
/* VACATION PAY */
/* SICK LEAVE */

We can now refine /* DEDUCTIONS */. This will include social security, taxes, and voluntary deductions. For modularity, ue ull also use a subroutine here.
/* SUBROUTINE TO COMPUTE DEDUCTIONS */
/* SOCIAL SECURITY */
/* federal tax */
```

/* STATE TAX */
/* GROUP HEALTH INSURANCE */

```

Because methods for computing social security and taxes chanqe quite frequently, we will use subroutines to compute social security, federal taxes, and state taxes. To facilitate adding payroll deduction plans such as stock options, bonds, etc. we will use a subroutine to compute voluntary deductions. The final refinement necessary in /* COMPUTE PAY */ is the refinement of / * NET PAY */. To compute net pay, we subtract the deductions from gross pay. Due to the simplicity of this step. we will not use a subroutine here. The complete refinement of \(/ *\) COMPUTE PAY */ is shown below.
/* COMPUTB PAY */
/* COMPUTE GROSS PAY */
call subroutine to compute gross pay
/* COMPUTB DEDUCTIONS */
call subroutine to compute deductions
/* COMPUTE NBT PAY */
/* SUBTRACT DEDUCTIONS FROM GROSS PAY*/
SUBROUTINE TO COMPUTE GROSS PAY */
/* COMPUTE PAY FOR SALARIED EMPLOYBES */
/* COMPUTB PAY FOR HOURLY EMPLOYEES */
/* REGULAR HOURS */
/* OVERTIME HOURS */
```

                /* IF OVERTIME > 10 HOURS. */
            /* PRINT MESSAGE ON EXCEPTION EFPORT */
                /* COMPUTE OVERTIME PAY */
            /* VACATION HOURS */
            /* SICK LEAVE */
    /* SUBFOUTINE TO COMPUTE DEDUCTIONS */
        /* SOCIAL SECURITY */
        call subroutine to compute social security
        /* FEDERAL TAX */
            call subroutine to compute federal tax
        /* STATE TAX */
            call subroutine to compute state tax
            /* VOLUNTARY DRDUCTIONS */
            call subroutine to compute voluntary deductions
    /* SUBROUTINE TO COMPUTE SOCIAL SECURITY */
** SUBFOUTINE TO COMPUTE FEDERAL TAX */
/* SUBROUTINE TO COMPUTE STATE TAX */
/* SUBROUTINE TO COMPUTE VOLUNTARY DEDUCTIONS */
/* GROUP HEALTH INSURANCE */
After computing pay, we must update the master file. This requires adding this pay period's totals to the cumulative totals in the employee's record. We will use a subroutine for modularity.

```

\section*{/* SUBROUTIME TO UPDATE MASTER FIIE */}
/* ADD THIS WEEK'S PAY TOTALS TO */
/* CUMULATIVE TOTALS IN EMPLOYEE'S */
/* MASTER FILE RBCORD : */
/* UPDATE VACATION BALANCE AND */
/* SICK LEAVE BALANCE */

Next we will refine /* PRINT PAYCHECK */. He will assume that the paycheck information will be printed on preprinted forms. Thus we will not have to print the bank name, company name, account number, etc.; however, we will have to print the employee's name and net pay. In order to reduce chances of fraud or incorrect hours being entered on the time card, we will print a messaqe on an exception report whenever the pay for the week exceeds \(\$ 1000.00\). To facilitate testing of the program, we will use a subroutine to print the paycheck. Jsing a subroutine, we can easily test this part of the proqram for correct inforaation before formating the information to be printed in the correct locations on the pre-printed check forms.

SUBROOTINE TO PRINT PAYCHECK */
/* ON PRE-PRINTFD FORM, PRINT */
/* EMPLOYEE NAME AND NET PAY */
/* IF GROSS PAY EXCEBDS \$1000,*/
/* PRINT EXCBPTION RRPORT */

Finally we will refine /* PRINT PAY STUB */. As with the paycheck, we will assume that the pay stub information will be printed on a pre-printed form. We must print the
date, information identifyinq the employee totals for this week's pay period, and cumulative totals. For reasons similar to those above, we will use a subroutine for printing the pay stub.
```

/* SUBROUTINE TO PRINT PAY STUB */

```
    /* ON PRE-PRINTED FORM, PRINT DATE, */
    /* EMPLOYEE NAME, SOCIAL SECURITY NUMBER. */
    /* Cumolative totals. */
    /* TOTALS FOR THIS PAY PERIOD */
    The complete refinement appears below.
/* COMPUTE WBEKLY PAYROLL */
    /* REPEAT FOR EACH EMPLOYFE */
    /* READ INFORMATION NEEDED TO COMPUME PAY */
    /* FOR THE NEXT EMPLOYEE */
        /* READ EMPLOYEE'S MASTER FILE RECORD */
        /* RBAD BMPLOYEB'S TIMB CARD */
        /* IF THE SOCIAL SBCURITY NUMBERS DO NOT MATCH, */
        /* PRINT INVALID OR MISSING TIME CARD ON THE */
        /* EXCEPTION REPORT AND FIND THE NEXT MATCBING */
        /* TIME CARD AND MASTER FILE RECORD */
            call subroutine to match time card with
            master file record
        /* COMPUTE Pay */
        /* COMPUTE GROSS PAY */
            call subroutine to compute gross pay
        /* COMPUTE DEDUCTIONS */
            call subroutine to compute deductions
        /* COMPUTE NET PAY */
        /* SUBTRACT DEDUCTIONS FROM GROSS PAY */
/* UPDATF MASTER PILE */call subroutine to update master file
/* PRINT PAYCHECK */
call subroutine to print paycheck
/* PRINT PAY STUB */
call subroutine to print pay stub
/* SUBROUTINE TO MATCH TIME CARD WITH*/
/* MASTER PILE RBCORD */
/* REPEAT UNTIL SOCIAL SECURTTY NUMBERS MATCH ..... */
/* ERPEAT WHILB TIME CARD IS INVALID */
/* PRINT TIME CARD ON EXCEPTION PRPORT */
/* READ NEXT TIMB CARD */
/* REPEAT HHILE TIME CARDS ARE MISSING */
/* PRINT MASTRR FILE RECORD ON EXCFPTION REPORT */
/* RBAD NEXT MASTER FILE RECORD */
SUBROUTINE TO COMPUTE GROSS PAY */
/* COMPUTE PAY FOR SALARIED EMPLOYEES*/
/* COMPUTE PAY FOR HOURLY EMPLOYEES */
/* REGULAR HOURS */
/* OVERTIME HOURS */
/* IF OVERTIME > 10 HOURS, ..... */
/* PRINT MESSAGE ON EXCEPTION REPORT */
/* COMPUTE OVRRTIAE PAY*/
/* VACATION HOURS */
/* SICK LEAVE */
/* SUBROUTINE TO COMPUTE DEDUCTIONS */
/* SOCIAL SECURITY */
call subroutine to compate social security
/* PRDERAL TAX */
call subroutine to compute federal tax
/* STATE TAX */
call subroutine to compute state tax
/* VOLUNTARY DEDUCTIONS */
call subroutine to compute voluntary deductions
/* SUBroutine to compute social Security */
/* SUBROUTINE TO COMPUTE FEDERAL TAX */
/* SUBROUTINE tO COMPUTE STATE TAX */
/* SUBROUTINE TO COMPUTE VOLUNTARY DEDUCTIONS */
/* GROUP HBALTH INSURANCE */
/* SUBFOUTINE TO UPDATE MASTER FILE */
/* ADD mHIS MEEK'S PAY TOTALS YO */
/* CUMULATIVE totals IN EMPLOYEE'S *//* MASTER FILE RECORD*/
/* UPDATE VACATION BALANCE AND */
/* SICK LEADP BALANCE ..... */
/* SUBFOUTINE TO PRINT PAYCHECK */
/* ON PRE-PRINTED FORM, PRINT */
/* EMPLOYEE NAME AND NET PAY */
/* IF GROSS PAY EXCEEDS \$1000, */
/* PRINT EXCEPTION REPORT ..... */
/* SUBROUTINE TO PRINT PAY STUB */
/* ON PRE-PRINTED FORM, PRINT DATE. ..... */
/* EMPLOYBE NAME, SOCIAL SECURITY NOMBER, */
/* COMULATIVE TOTALS.
/* TOTALS FOR THIS PAY PERIOD ..... */

\section*{BIBLIOGRAPHY}
1. Aho, Alfred V., Hopcroft, John E., and Jllman, Jeffrey D. . The Design and Analysis of Cogputer Algorithos, Reading. Massachusetts, Addison-Fesley Publishing Company, 1974.
2. Anthony, Robert N., Management Accounting: Text and Cases, Homewood, Illinois, Richard D. Irwin, Inc.. 1964.
3. Breckner, David, and Abel, Peter, Principles of Business Computer programming, Enqlewood Cliffs, New Jersey, Prentice-Hall. Inc., 1970.
4. Conway. Richard, and Gries, David, An Introduction to Programming: A Structured Approach Using pl \(\operatorname{si}\) and pl/C= 7, Cambridqe, Massachusetts, Winthrop Publishers, Inc., 1975.
5. Huqhes, Joan K., pL/1 grograming, New York, John wiley \(\varepsilon\) Sons, Inc. 1973.
6. Kennedy, Michael, and Solomon, Martin B., eight statement \(\mathrm{p} 1 \angle \mathrm{c}\) ( pl /zerol pl us p 1 Lone, Fnglewood Cliffs, New Jersey, Prentice-Hall. Inc., 1972.
7. LaFave, L. J., Milbrandt, G. D., and Garth, D. W., Probleq Solving: The Cogputer Approach, New York, McGrau-Hill Ryerson Limited, 1972.
8. Neuhold, Erich J., and Lawson, Harold W.. Jr., The pl<1 Machine: An Introduction to Rrogragming, Feading, Massachusetts, Addison-Hesley publishing Co.. Inc., 1971.
9. Polya, G., How to Solve It, Princeton, New Jersey, Princeton University Press, 1945.
10. Shelly, Gary B., and Cashman, Thomas J., Introduction to Computer Programoing: ANSI Cobol, Fullerton, California, Anaheim Publishinq Co., 1973.
11. Sprowls, R. Clay, pl/C: a processor for plo1. San Francisco, California, Canfield Press, 1972.
12. Van Tassel, Dennie, Program Stylez Designe Efficiencys Debugginge and Testing, Enqlewood Cliffs, New Jersey, prentice-Hall, Inc., 1974.
13. Weinberq, Gerald M. PL \(\angle 1\) Programming Primer, New York. McGraw-Hill Book Company. 1966.
14. -McGraw-Hil1 Book Company, 1970.
15. Weinberq, Gerald, Yasukawa, Norie, and Marcus, Robert, Structured Programming in RL/C: An Abecedarian, Ney York, John Wiley E Sons. Inc.. 1973.
16. Weston, J. Fred, and Brigham, Eugene F., Essentials of Managerial Einance, Hinsdale, Illinois, The Dryden Press, 1974.

\section*{Appendix A}

\section*{Further Problems for Refinement}

\section*{Business_Problems}
1. Proqram a point of Sale terminal. such as that used in a fast food restaurant. The program should accept input such as HAMBORGER, CHEESEBURGER, FRIES, LARGE COKE, SMALL COKE, etc., and determine the cost of each item, the subtotal, the sales tax, and the total cost. The proqram should also keep count of the total numer of each item sold over a period of time. In addition. the proqram should determine the amount of change to be returned to the customer and the minimum number of coins and bills of each denomination required to make the chanqe.
2. Mrite a program to maintain savings accounts for a bank. The program should process deposits, withdramals, interest accumulation, and service charqes. Allow for at least two types of savings accounts, one which pays the minimum interest rate but allows immediate uithdrawals with no service charge, and another which pays a hiqher interest rate but requires a minum balance and six months notice for withdravals without penalty.
3. Write a proqran to compute salesmen's commissions.

There should be different comissions for the different types of items sold and higher commission rates for larger sales volumes.
4. Write a proqram to verify employee time cards used in a payroll proqram. The program should verify that the employee identification number field contains only numeric data, the employee name field contains only alphabetic data and valid punctuation, and the hours worked field contains only numeric data. The proqram should also verify that cards are arranqed in ascending order by employee identification number.
5. Write a progran to maintain a file containing subscribers to magazines. Each record should contain the subscriber's name and address, names of magazines ordered, and number of issues ordered. The program should print mailing labels for each customer subscription on a weekly or monthly basis, depending upon the maqazine. It should also send renewal notices prior to the subscription expiration date.
6. Write a proqram to maintain a list of activities on an executive's schedule, (e. q.. MARCH 5, 9:30 AM. CONFERENCF WITH CARL). The proqram should print the activities in calendar form upon request, fe. q., CALENDAR,MARCH would request that the proqram print all activities scheduled for March) -
7. Write a proqram to produce personalized form letters.

The letter to be printed should be entered with special characters denoting parts of the text that vary for each person on the mailing list (for example, name, company name, address, etc.). The name, company name, and address should be included for every person on the mailing list. The letters should have marqins right justified.
8. Write a program to maintain a list of a person's stock holdings. The list should contain the name of the company, number of shares purchased, date of purchase, and purchase price. Given the present market value of the stocks. the program should print the gain or loss for each stock held, and the overall gain or loss.
9. Write a proqram to keep track of accounts for a credit card company. The program should process charges, payments, cash advances, and finance charges. In addition, each customer should be sent a monthly statement.
10. Hrite a program to convert from one currency to another. The program should accept an amount in any currency and convert it to the currency requested.
11. Write a proqram to determine whether it is better to buy or lease an automobile. The proqram should consider factors such as purchase cost, number of years to be driven, cost of maintenance, leasing cost, and cost of insurance.

\section*{Statistics_Problems}
12. Write a proqram to process inquiries about census information. The census information should include items such as district, type of dwelling, and name, aqe, sex, and race of persons in the household. The proqram should be able to answer inquiries such as NUMBER OF FEMALES, AGE < 18, DISTRICT 1.
13. Write a program to compute grade averages for students in a class. The program should keep the names and homework qrades for each student in the class. It should print the class average and median for each assignment, the final averaqe for each student, the class rank for each student, and a graph of the distribution of final averages.
14. Write a proqram to compute statistics on a collection of data requested by a user. The user should be allowed to enter the test data and the names of the statistics he wants printed (e. q.e MEAN, MEDIAN. STANDARD DEVIATION, etc.).

\section*{Miscellaneous Probleqs}
15. Write a program to simulate the qame of blackjack. The dealer should be allowed to use multiple decks of cards. The dealer must take another card if his point total is 16 or less and may not take another card if his point total is 17 or more. Devise a strateqy for
the player (e. q., stand pat with 12 or more points) and determine the player's gain or loss after many qames have been played.
16. Write a proqram to deal a bridqe hand and bid the first round.
17. Write a program to store recipes. The program should print recipes requested and the amount of each inqredient needed to serve a specified number of people.
18. Each senior hiqhway patrolman is assigned a junior hiqhway patrolman as a partner. To minimize dissatisfaction, the hiqhway patrol tries to assign each man his preferred partner. Each senior patrolman ranks the junior patrolmen according to his preference, and vice versa. Urite a program to assign partners based on the rankings. The pairings are optimal if for each two senior patrolmen \(\$ 1\) and \(\$ 2\), and their paired junior patrolmen \(J 1\) and \(J 2\),
1. either \(S 1\) ranks \(J 1\) higher than \(J 2\). or J2 ranks S2 hiqher than \(S 1\), and
2. either \(S 2\) ranks \(J 2\) hiqher than \(J 1\) or \(J 1\) ranks S1 hiqher than 52.

New address:
Alan D. Bernard
General Robotics Corporation
57 N. Main Street
Hartford, Wisconsin 53027```


[^0]:    honest picture of what writing was like than by spending class time picking nits in corpleted student work or holding up the conpleted works of masters for emulation.

